User Guide

Yoga 7i 2-in-1 Aura Edition (14″,11) and Yoga 7i 2-in-1 Aura Edition (16″,11)

Read this first

Before using this documentation and the product it supports, ensure that you read and understand the following:

- *Generic Safety and Compliance Notices*
- *Safety and Warranty Guide*
- *Setup Guide*

HEVC Standard

This product may support digital video coding under certain versions of HEVC (High Efficiency Video Coding) standard and, if so, may be covered by patents at patentlist.accessadvance.com.

Fourth Edition (August 2026)

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Contents

About this User Guide iv
Other supporting documents iv
Notice regarding the accuracy of information v

Chapter 1. Meet your computer 1
Front view 1
Microphones 1
Infrared LED 1
Infrared camera 1
Camera shutter 2
Camera 2
Camera light 2
Screen 2
Top view 3
Antennas 4
Speakers 4
Fingerprint sensor 4
Touchpad 4
Keyboard 4
Microphone 4
Left view 5
HDMI connector 5
Multi-purpose USB Type-C connector 5
Tips for selecting a certified charger 6
Charging light 6
Combo audio jack 6
Right view 7
Power light 7
Power button 7
microSD card slot 8
Multi-purpose USB Type-C connector 8
Tips for selecting a certified charger 8
USB Standard-A connector 8
Always-on connector 8
Rear view 10
Air vents (outlet) 10
Bottom view 11
Air vents (intake) 11
Speakers 11
Novo button hole 11
Specifications 12
Statement on USB transfer rate 15
Operating environment 15

Chapter 2. Get started with your computer 17
Your PC and its operating system 17
Initial setup of the Windows operating system 17
Set up facial recognition 17
Enroll your fingerprints (for selected models) 17
Windows Update 18
Windows recovery options 18
Use power efficiently 19
Shut down your PC 19
Put your PC into sleep mode 19
Rechargeable battery pack 19
Set power button behavior 20
Adjust timeout settings for saving power . . . 20
System operation modes 21
Adjustable display refresh rate (for selected models) 22
Connect to a network 22
Connect to a Wi-Fi network 22
Establish a wired connection 22
Unique Lenovo apps 23
Lenovo Vantage 23
Smart Connect 23
Smart Note 24
Lenovo Qira 25
Use your Yoga in various modes 29

Chapter 3. Explore your computer . . 32
Intelligent features 32
Lenovo Aura Edition features 32
Eye Care Mode 39
Presence Detection 39
Super Resolution 39
Smart Noise Cancelling 39
Color Management 40
Dolby Atmos 41
Interact with your computer 41
Hotkeys 41
The fn lock switch 42
Combination keys using the fn key 43
Combination keys using the Windows logo key 44
The Copilot key 44
Touchpad gestures 44
Touch operations supported by Windows . . . 46
Connect to an external display 48
Turn on night light 49
Protect your privacy using the camera shutter 49

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The Novo Button menu 50
Open the Novo Button menu 50
Set passwords in UEFI/BIOS setup utility 50
Password types 50
Set administrator password 51
Change or remove administrator password . . 51
Set user password 51
Enable power-on password 51
Set hard disk password 52
Change or remove hard disk password 52
Change settings in UEFI/BIOS setup utility 52
What is UEFI/BIOS setup utility 53
Open the UEFI/BIOS setup utility 53
Select boot devices 53
Change hotkey mode 53
Enable or disable always-on 53
Enable or disable Flip to Start 53

Chapter 4. Accessories 55

Lenovo Yoga Pen Gen 2 55
Pen settings 56
Pen storage 56
Choking hazard warning. 57
Lenovo TWS YOGA PC Edition 57

Chapter 5. Help and support 58

Frequently asked questions 58
What should I do if my PC won't start 58
What should I do if my PC gets stuck in sleep or hibernate mode 58
Why does my computer start automatically when I open the lid 59
What should I do if my PC is plugged in but not charging 59
What should I do if the battery drains fast . . . 59
How to fix blue screen errors 60
Why does my screen brightness change constantly 60
What should I do if my screen flickers 60
Why can't I adjust the display brightness . . . 61
What should I do if I spill liquid on the computer 61
What should I do if my computer stops responding 61
What should I do if my computer responds slowly 61
What should I do if my camera can't be launched or found 62
What should I do if the audio does not work . . 62
What should I do if my keyboard does not work 62
What should I do if my keyboard types wrong characters 63
What should I do if my keyboard backlight does not work 64
What should I do if my touchpad or trackpad does not respond 64
What should I do if my touchpad or trackpad responds slowly 64
What should I do if my fan makes unusual noise 65
I pressed the Copilot key on my keyboard, but neither Copilot in Windows nor Windows Search opened. What could be the potential cause? 65
What should I do if I cannot connect to the network 65
What should I do if I cannot connect to Bluetooth 66
How to reset my Windows password. 67
Where can I get the latest device drivers and firmware 67
How do I partition my storage drive 67
What should I do if my fingerprint can't be recognized 67
Why is my new pen not working? 68
How do I pair my pen with the PC? 68
Where can I check the battery level of my pen? 68
Which apps work best with my pen? 68
Why does my pen respond slowly after I take it out from the pen case? 68
What should I do if saying "Hey, Qira" does not elicit a response 68
What should I do with Lenovo Qira transcription or translation quality issues . . . 69
Self-help resources 69
Lenovo Limited Warranty 70
Customer Replaceable Unit Service 70
CRUs for your product model 71
Call Lenovo 71
Before you contact Lenovo 71
Lenovo Customer Support Center 72
Purchase additional services. 72

Chapter 6. PC and accessibility 73

Accessibility features of the PC hardware. 73
USB connectors for connecting assistive technology devices 73
Keyboard accessibility 73
Biometric devices 74
Accessibility features of Windows 11 74
Configuring accessibility features in the Settings app 75
Narrator 75
Adjusting text sizes, applying a high-contrast theme, and using Magnifier 75

Sticky Keys 76
Accessible user documentation 76
Accessibility features of user documentation 76
Testing documentation accessibility 77

Appendix A. Important notice for Quebec consumers 78

Appendix B. Notices and trademarks 79

About this *User Guide*

This *User Guide* is intended for users of the Lenovo personal computer (PC) products listed in the table below. It provides feature descriptions, specifications, and operating instructions to assist users with the daily operation of their PCs. Additionally, it offers support resources to help users troubleshoot issues independently or obtain assistance when needed.

Table 1. Models supported by this User Guide

Model name	Machine type
• Yoga 7 2-in-1 14IPH11 • Yoga 7 2-in-1 14IPH11 1	83TC
• Yoga 7 2-in-1 16IPH11 • Yoga 7 2-in-1 16IPH11 1	83TE

PCs are general-purpose computing devices. Users interact with a PC through the interface provided by the operating system, on top of which additional applications can be installed to enhance and extend the PC's functionality. In fact, the ability to add and install applications is what makes PCs so versatile and popular. Given the open nature of PCs, it is impossible to cover every aspect of PC usage in this guide. Instead, this guide provides information on features and functions available out of the box, focusing on essential, security, and convenience features that enable you to use the PC effectively, securely, and efficiently. We hope the information provided here serves as a starting point from which your knowledge and creativity will guide you in transforming this PC into a valuable companion for learning, leisure, entertainment, and academic or professional endeavors. For questions not covered in this guide, please refer to the included support resources.

Other supporting documents

This *User Guide* is part of a comprehensive documentation set designed to support your use of the PC product. The documents may be specific to your product model or applicable to all Lenovo PC products and are available either as printed materials or digitally on the Lenovo Support website.

Setup Guide

A printed material included in the product packaging that provides instructions to help you connect your PC to a power source and turn it on for the first time.

Safety and Warranty Guide

A printed material included in the product packaging that contains important safety information you must read before using your PC. It also provides compliance statements and disclosures required by applicable laws and regulations.

Note: This is a generic document intended for use with all Lenovo PC products and may contain information that does not apply to your specific product model.

Generic Safety and Compliance Notice

A digital document in Portable Document Format (PDF) that contains important safety information you should know while using your PC. It also provides compliance statements and disclosures required by applicable laws and regulations.

Note: This is a generic document intended for use with all Lenovo PC products and may contain information that does not apply to your specific product model.

Hardware Maintenance Manual

A digital document in Portable Document Format (PDF) and Hypertext Markup Language (HTML), primarily intended for Lenovo service technicians, contains instructions for disassembling and servicing the product. This document is made available to users in accordance with applicable laws and regulations that protect customers' rights to independently service their products.

Regulatory Notice

A digital document in Portable Document Format (PDF) containing radio frequency-related statements or disclosures as required by applicable laws and regulations.

Notice regarding the accuracy of information

Product illustrations in this *User Guide* are intended to demonstrate features and may include details that differ from those of the actual product. This *User Guide* may cover multiple product models or configurations and, as such, may include feature descriptions that do not apply to your specific model or configuration.

Many operating instructions, especially those on device configuration and setup are closely related to the operating system. If you install a different operating system than what is described in this guide, some instruction provided may not apply.

Both the operating system and applications can now be updated over the Internet. As a result, the feature descriptions and operating instructions related to the operating system and applications may differ from the actual features and operations.

Certain features are unavailable on models without a pre-installed operating system. To enable all the features described in this guide on your PC, you need to obtain a copy of Windows operating system from Microsoft and install it on your PC. For more details, please contact Lenovo Support.

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Chapter 1. Meet your computer

Front view

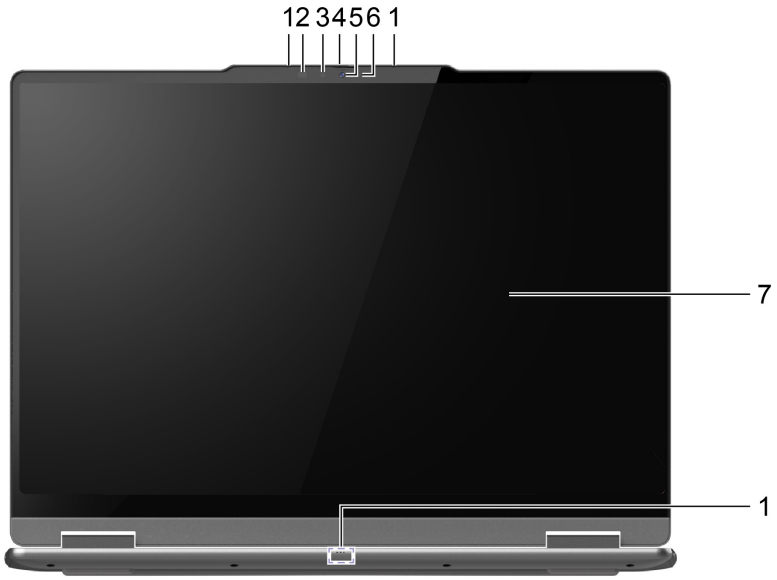

Figure 1. Front view

No.	Description
1	Microphones
2	Infrared LED
3	Infrared camera
4	Camera shutter
5	Camera
6	Camera light
7	Screen

Microphones

The microphones are the PC's built-in sound input devices. They capture your voice and ambient sound and convert them into digital form. Microphones are essential components when you use your PC for video conferencing or voice recording.

Infrared LED

The infrared LED generates and emits near-infrared waves that are received and used by a camera (or a dedicated infrared camera) for facial recognition.

Infrared camera

The infrared camera receives near-infrared waves emitted by an infrared LED and reflected by a human face. It is used for facial recognition.

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Camera shutter

The camera shutter is a sliding cap that you can move to block the camera lens.

Notes: The camera shutter is designed for privacy protection. When the camera lens is blocked:

- The RGB camera function is disabled.
- Human presence detection and ambient light sensing functions are unavailable (for selected models).

Camera

The built-in camera captures visible light and converts it to digital signals. It is used for video recordings and video conferencing.

Camera light

The camera light indicates whether the camera is activated.

Table 2. Camera light status and description

Camera light status	Description
On	The camera is activated.
Off	The camera is not activated.

Screen

The screen of the built-in display is where text, graphics, and videos are displayed.

The screen is touch-enabled, allowing you to interact with your PC by intuitively touching buttons, icons, and menu items displayed on the screen. Touch-enabled screens also support multi-finger gestures.

Top view

Figure 2. 14-inch models—Top view

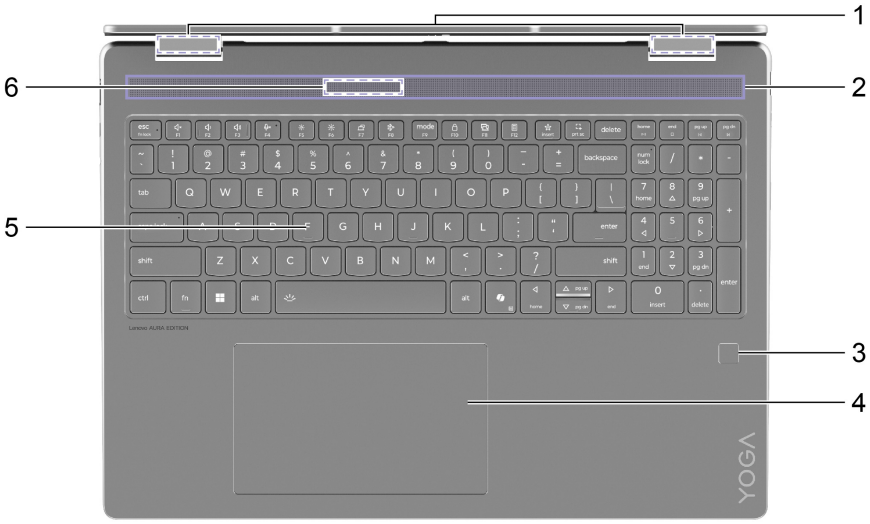

Figure 3. 16-inch models—Top view

No.	Description
1	Antennas (cannot be seen from the outside)
2	Speakers
3	Fingerprint sensor*
4	Touchpad
5	Keyboard
6	Microphone

* for selected models

Antennas

The antennas transmit and receive radio waves to allow data to be transferred between your PC and a Wi-Fi network device or a Bluetooth device.

Note: The antennas are hidden inside the PC.

Speakers

The speakers are the PC's built-in sound output devices.

Fingerprint sensor

The fingerprint sensor scans your finger to unlock your PC or verify your identity.

Note: You need to enroll one or more fingerprints before using them for identity verification. On a Windows PC, go to **Settings → Accounts → Sign-in options** to enroll your fingerprints.

Touchpad

The touchpad is the PC's built-in pointing device, which provides the basic functionality of an external mouse. Slide your finger on the touchpad to move the pointer on the screen and tap or double-tap to select or execute a screen item.

The touchpad also supports Windows multi-finger gestures, which provide shortcuts to frequently used apps and functions.

Keyboard

The keyboard is the primary input device for a PC, designed for typing characters. A Lenovo keyboard also includes shortcut keys that enhance productivity when interacting with the PC, applications, and the Windows operating system.

Note: Keyboard layouts vary by language and region, so your PC's keyboard may differ from the illustrations in this publication.

Microphone

The microphone is the PC's built-in sound input device. It captures your voice and ambient sound and converts them into digital form. Microphones are essential components when you use your PC for video conferencing or voice recording.

Left view

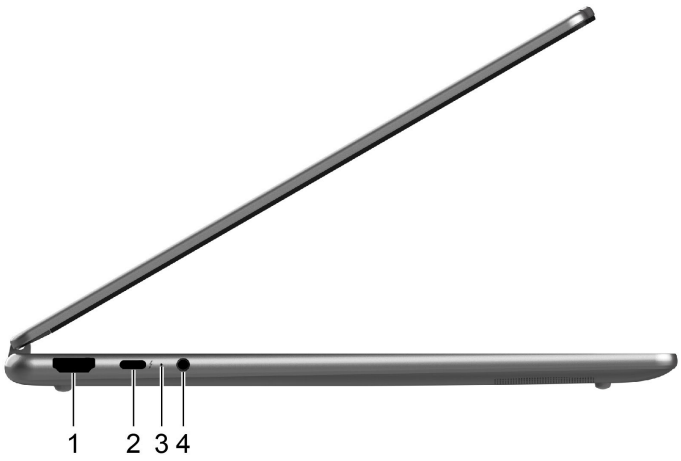

Figure 4. Left view

No.	Description
1	HDMI™ connector
2	Multi-purpose USB Type-C® connector
3	Charging light
4	Combo audio jack

HDMI connector

The HDMI connector is used to connect an external display device, such as a television, a projector, or a monitor.

Multi-purpose USB Type-C connector

This USB Type-C® connector is the PC's power input connector. Use the included power adapter and this connector to supply power to the PC.

Note: This multi-purpose USB Type-C connector complies with the USB Power Delivery specification. If your PC is sold without an included ac power adapter, you can reuse an existing USB Power Delivery–capable charger or purchase one separately. Refer to the specifications section in this publication for the minimum and maximum negotiable power levels supported by this connector.

When this connector is not used by the included power adapter, it can also be used to connect:

- Storage or peripheral devices that follow the universal serial bus (USB) specification for data transfer and device interconnection
- Display devices

  Note: When connecting display devices, you need to use appropriate cables and adapters (if needed) according to the connection capabilities of the display device.
- Thunderbolt™-enabled docks or devices

Tips for selecting a certified charger

When selecting or reusing a third-party USB Type-C charger for this PC, choose a product that is safety-approved or certified.

Attention: An uncertified charger may damage your PC or pose an electrical hazard.

In many countries and regions, manufacturers or importers of electric chargers can submit their products to certification authorities or approved and recognized testing laboratories. These products typically bear a mark indicating that they meet the relevant quality and safety standards. In some countries and regions, this certification process is mandatory.

If you live in mainland China, choose a charger with the "CCC" mark. For users in many European countries, select one with the "CE" mark. For users in the United States and Canada, choose a charger listed by one of the Nationally Recognized Testing Laboratories (for example, the "UL Listed" mark). For people living in other countries or regions, consult a qualified electrical engineer to learn how to select a safety-approved electric charger.

Charging light

The charging light indicates whether the PC is plugged into an electrical outlet. When the PC is plugged into an electrical outlet, the color of the light indicates whether the battery is fully charged (or will shortly be fully charged).

Table 3. Charging light status and description

Light status	Plugged in?	Battery charge level
Off	No	/
On, amber	Yes	1%–90%
On, white	Yes	91%–100%

Combo audio jack

The combo audio jack is used to connect single-plug headsets, headphones, or external speakers.

Right view

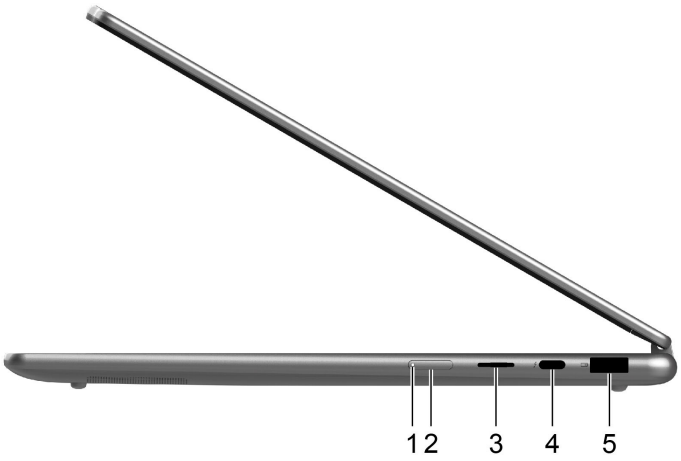

Figure 5. Right view

No.	Description
1	Power light
2	Power button
3	microSD card slot
4	Multi-purpose USB Type-C connector
5	USB Standard-A connector (always-on)

Power light

The power light indicates the current power state of the PC: whether it is powered on, powered off, in sleep mode, or in hibernation mode.

When the PC is powered on, this light can also indicate low battery by blinking rapidly.

Table 4. Power light status and description

Light status	Power state	Battery charge level
White (solid on)	Powered on	21%–100%
Amber (solid on)	Powered on	1%–20%
White (blinking slowly)	In sleep mode	/
Off	Powered off or in hibernation mode	/

Power button

Press the power button to turn on your PC.

Note: By default, on a Windows PC, pressing the power button when the PC is turned on will put the PC into sleep mode.

microSD card slot

The microSD card slot is used to insert a microSD, microSDHC, or microSDXC memory card to transfer data between the memory card and your PC.

Multi-purpose USB Type-C connector

This USB Type-C® connector is the PC's power input connector. Use the included power adapter and this connector to supply power to the PC.

Note: This multi-purpose USB Type-C connector complies with the USB Power Delivery specification. If your PC is sold without an included ac power adapter, you can reuse an existing USB Power Delivery–capable charger or purchase one separately. Refer to the specifications section in this publication for the minimum and maximum negotiable power levels supported by this connector.

When this connector is not used by the included power adapter, it can also be used to connect:

- Storage or peripheral devices that follow the universal serial bus (USB) specification for data transfer and device interconnection
- Display devices

  Note: When connecting display devices, you need to use appropriate cables and adapters (if needed) according to the connection capabilities of the display device.
- Thunderbolt™-enabled docks or devices

Tips for selecting a certified charger

When selecting or reusing a third-party USB Type-C charger for this PC, choose a product that is safety-approved or certified.

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If you live in mainland China, choose a charger with the "CCC" mark. For users in many European countries, select one with the "CE" mark. For users in the United States and Canada, choose a charger listed by one of the Nationally Recognized Testing Laboratories (for example, the "UL Listed" mark). For people living in other countries or regions, consult a qualified electrical engineer to learn how to select a safety-approved electric charger.

USB Standard-A connector

The USB Standard-A connector is used to connect storage or peripheral devices that follow the universal serial bus (USB) specification for data transfer and device interconnection.

Always-on connector

A USB connector with a battery icon (⊟) supports the always-on function. The PC can supply power to a USB device connected to this type of connector even when the PC is powered off, in sleep mode, or in hibernation mode.

The always-on function can be turned on and off in:

- The PC's firmware setup utility, or

- Lenovo Vantage or Lenovo PC Manager

Rear view

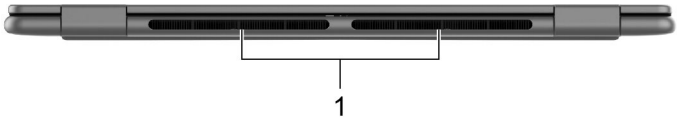

Figure 6. Rear view

No.	Description
1	Air vents (outlet)

Air vents (outlet)

The air vents allow hot air to be discharged out of the PC.

Important: When the PC is operating, do not place it on a bed, sofa, carpet, or other flexible surfaces. Otherwise, the air vents will be blocked and the PC may overheat, reducing performance or causing the PC to be unresponsive or even shut down.

Bottom view

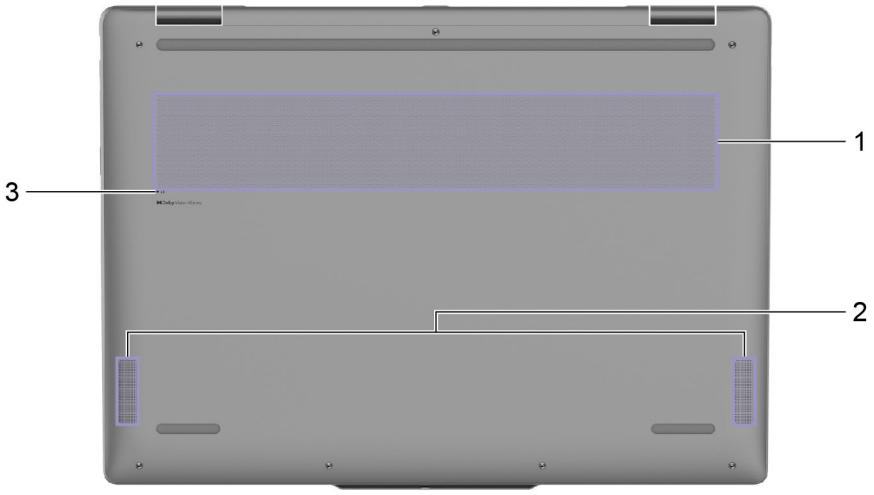

Figure 7. Bottom view

No.	Description
1	Air vents (intake)
2	Speakers
3	Novo button hole

Air vents (intake)

The air vents allow air to be sucked inside of the PC to cool the internal components.

Important: When the PC is operating, do not place it on a bed, sofa, carpet, or other flexible surfaces. Otherwise, the air vents will be blocked and the PC may overheat, reducing performance or causing the PC to be unresponsive or even shut down.

Speakers

The speakers are the PC's built-in sound output devices.

Novo button hole

When the PC is powered off, you can press the Novo button to display the Novo button menu. From the menu, you can then choose to:

- Open the firmware setup utility
- Display the boot device selection menu
- Display the Windows advanced startup options page

Note: The Novo button is rarely used during normal PC operations. To prevent users from accidentally pressing it, the Novo button is placed in a recessed hole. You can use a straightened paper clip to press this button.

Specifications

Dimensions (14-inch models)

Item	Value or specification
Width	317 mm
Depth	228 mm
Thickness (Aluminium)	• T2: 15.45 mm • T4: 16.49 mm
Thickness (Silicon)	• T2: 15.95 mm • T4: 16.99 mm

Dimensions (16-inch models)

Item	Value or specification
Width	361 mm
Depth	257 mm
Thickness	• T2: 15.85 mm • T4: 16.99 mm

ac power adapter

Item	Value or specification
Plug type	USB Type-C
Input	100 V ac–240 V ac, 50 Hz–60 Hz
Negotiable voltages (USB Power Delivery)	• 5 V • 9 V • 15 V • 20 V
Maximum output power	65 W (20 V, 3.25 A)

Note: The PC is available in certain countries or regions without an included ac power adapter.

Rechargeable battery pack

Item	Value or specification
Capacity	70 Wh
Cell type	Rechargeable Li-ion Battery
Number of cells	4

Note: The battery capacity is the typical or average capacity as measured in a specific test environment. Capacities measured in other environments may differ but are no lower than the rated capacity (see product label).

Memory

Item	Value or specification
Type	LPDDR5X
Installation	On-board
Slot quantity	0

Mass storage device

Item	Value or specification
Type	Solid-state drive (SSD)
Slot quantity	1
Slot type	M.2 (2242)
Slot interface	PCIe Gen4

Display

Note: Depending on your computer model, your computer should only support one of the screen sizes/resolutions/maximum refresh rates listed below.

Item	Value or specification
Size	• 14 inches • 16 inches
Resolution	• 1920 × 1200, or • 2880 × 1800
Maximum refresh rate	• 60 Hz, or • 120 Hz
Screen type	• OLED (for 14-inch models) • LCD/OLED (for 16-inch models)

Connectors and slots

Item	Value or specification

USB Standard-A connector	• Quantity: 1
	• Power level (output)
	  – Voltage: 5 V
	  – Maximum current: 1.5 A
	• Data protocol
	  – USB 2.0 480Mbps
	  – SuperSpeed USB 5Gbps

Multi-purpose USB Type-C connector	• Quantity: 2
	• Power level
	  – Output
	  – Voltage: 5 V
	  – Maximum current: 3 A
	  – Input
	  – Maximum: 65 W (20 V, 3.25 A) (USB Power Delivery)
	  – USB Power Delivery
	  • Minimum: 45 W (20 V, 2.25 A)
	  • Maximum: 65 W (20 V, 3.25 A)
	  Note: The minimum power represents the lowest acceptable power level to keep the PC operational and initiate charging of the internal battery, while the maximum power allows for the fastest charging speed. Both power levels are negotiated according to the protocols specified in the *USB Power Delivery Specification*.
	• Data protocol
	  – USB 2.0 480Mbps
	  – SuperSpeed USB 5Gbps
	  – SuperSpeed USB 10Gbps
	  – USB4 40Gbps
	  – Thunderbolt 41.25Gbps
	  – DisplayPort 2.1
	  – Maximum data rate: 80Gbps
	  – Maximum output resolution: 7680 × 4320 (120 Hz)

HDMI connector	• Data protocol: Transition minimized differential signaling (TMDS) • Maximum output resolution: 3840 × 2160 (60 Hz)

Item	Value or specification
microSD slot	Card type • microSD card • microSDHC card • microSDXC card
Audio jack	• Diameter: 3.5 mm • Supported plug: – 3-pole, TRS – 4-pole, TRRS (CTIA and OMTP)

Note: Data transmission rates are presented as maximum theoretical values in compliance with applicable specifications. The actual data transmission rates depend on various factors, including the performance of the connected devices and the quality of the cables being used. These rates are typically slower than the maximum theoretical values listed.

Networking

Item	Value or specification
Wi-Fi	• 802.11a/b/g • 802.11n • 802.11ac • 802.11ax (Wi-Fi 6, Wi-Fi 6E) • 802.11be (Wi-Fi 7) **Note:** Different Wi-Fi standards may operate on different frequency bands. In some countries or regions, certain frequency bands may be prohibited for unlicensed use or may require specific conditions. Wi-Fi 6E and Wi-Fi 7 on this PC are disabled in some countries or regions in accordance with local regulations.
Bluetooth	Bluetooth 5.4

Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

USB device	Data rate (Gbit/s)
3.2 Gen 1	5
3.2 Gen 2	10
USB4 40 Gbps	40

Operating environment

Maximum altitude (without pressurization)

3048 m (10 000 ft)

Temperature

- At altitudes up to 2438 m (8000 ft)
  - Operating: 5°C to 35°C (41°F to 95°F)
  - Storage: 5°C to 43°C (41°F to 109°F)
- At altitudes above 2438 m (8000 ft)
  - Maximum temperature when operating under the unpressurized condition: 31.3°C (88°F)

  Note: When you charge the battery, its temperature must be no lower than 10°C (50°F).

Relative humidity

- Operating: 8% to 95% at wet-bulb temperature 23°C (73°F)
- Storage: 5% to 95% at wet-bulb temperature 27°C (81°F)

Chapter 2. Get started with your computer

Your PC and its operating system

The operating system is essential software for a PC. It manages the hardware devices of the PC, provides utility applications and user interfaces, and enables the installation of various applications for a wide range of purposes.

Your PC comes with Windows 11 pre-installed.

Initial setup of the Windows operating system

When you turn on your PC for the first time, the Windows operating system will guide you through the initial setup process. Most importantly, you will:

- Create a user account
- Connect to a wireless network that has Internet access
- Select language-related settings

Note: If you choose to set up Windows for personal use, you must either use an existing Microsoft account or create a new one. You can switch to a local account after the initial setup.

Set up facial recognition

Apart from text-based passwords, Windows 11 supports additional user authentication methods for PCs with the required hardware devices. For PCs equipped with a built-in infrared LED and an infrared camera, you can enable facial recognition to sign into Windows using your face.

Step 1. Select **Start** → **Settings** → **Accounts** → **Sign-in options** → **Facial recognition**.

Step 2. Select **Set up** → **Get started** and follow on-screen instructions to enroll your face.

Note: If you are using a local account to sign into Windows, you must set a password for the account before you can enable facial recognition.

Enroll your fingerprints (for selected models)

You can use the biometric fingerprint option to sign in to Windows quickly if your computer includes a fingerprint sensor. This sign-in option provides a reliable and secure way of identity verification.

Step 1. Select **Start** → **Settings** → **Accounts** → **Sign-in options**.

Step 2. Under **Ways to sign in**, select **Fingerprint recognition (Windows Hello)** to set up sign-in with a fingerprint sensor.

Step 3. Follow the on-screen instructions to enroll your fingerprints.

Notes:

- You need to set up a PIN code before you are allowed to use this sign-in option.
- It is recommended that you enroll multiple fingerprints in case of any injuries to your fingers.

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Windows Update

From time to time, your PC receives update notifications. These notifications may include new features, security updates, and device drivers. While security-related updates are typically downloaded and installed automatically, you can manually control the installation of other available updates.

In Windows Update, you can view available updates, manually check for updates, and configure settings related to updates. To navigate to Windows Update, select **Settings → Windows Update**.

Windows recovery options

While using your PC, you may encounter various issues. Windows provides several recovery options to help restore your system to normal functionality. The table below will help you choose the right option for different situations.

Table 5. Windows recovery options

Situations	Recovery options
Windows runs much slower after you install an app.	Restore Windows from a system restore point.
Windows hasn't been functioning properly for some time.	Reset your PC while keeping your personal files.
Your PC won't start.	Utilize Windows startup repair function.
Your PC won't start and cannot be repaired using Windows startup repair function.	Use a recovery drive to restore Windows.

Reset Windows

Resetting Windows allows you to reinstall the operating system while retaining your personal files. This gives the operating system a fresh start and, in some cases, restores the PC's original performance.

Step 1. Select **Settings → System → Recovery**.

Step 2. Under recovery options, select **Reset PC**.
When prompted, choose between **Keep my files** and **Remove everything**.

Step 3. Follow the on-screen instructions to complete the reset process.

Create a recovery drive

It is advisable to create a recovery drive after completing the initial setup of Windows. If you encounter a significant issue that prevents Windows from starting, you can use the recovery drive to restore the operating system on your PC.

Step 1. Prepare an empty USB drive with a storage capacity of 32 GB or more.

Step 2. In the search box on the taskbar, type `Create a recovery drive` and select the matched app.

Step 3. Make sure **Back up system files to the recovery drive** checkbox is selected and select **Next**.

Step 4. When prompted, connect the USB drive to your PC, select it, and then select **Next**.

Step 5. Select **Create**.

Restore Windows using a recovery drive

If the Windows operating system fails to start, you can use a previously created recovery drive to restore Windows onto your PC.

Step 1. Shut down your PC.

Step 2. Connect the recovery drive to your PC.

Step 3. Press the Novo button or the Lenovo Smart Key ☆ to open the Novo button menu.

Step 4. Select **Boot Menu**.

Step 5. Select the USB drive as the boot device.
The PC will start to the Windows Recovery Environment.

Step 6. Follow the on-screen instructions to restore Windows onto your PC.

Use power efficiently

Use the power management features in this section to achieve the best balance between performance and power efficiency.

Shut down your PC

When you have finished using your PC and do not plan to resume shortly, shut it down.

Step 1. Select **Start** → **Power**.

Step 2. Select **Shut down**.

Put your PC into sleep mode

If you need to stop using your PC but plan to resume shortly, you can put it into sleep mode. Your PC will wake up more quickly from sleep mode, allowing you to return to where you left off with your work.

Step 1. Select **Start** → **Power**.

Step 2. Select **Sleep**.

Rechargeable battery pack

Your computer includes a built-in, rechargeable battery pack that makes mobile computing a reality. When the computer is plugged into an electrical outlet, the battery charges. If you use the computer when you don't have access to an electrical outlet, the battery discharges to supply electricity that the computer system requires for operation.

You can charge the battery any time you want. The battery packs of Lenovo computers support multiple charging modes that are suitable for different power usage habits. You can switch the battery's active charging mode in Lenovo Vantage or Lenovo PC Manager.

Battery charging is also affected by its temperature. The recommended temperature range for charging the battery is between 10°C (50°F) and 35°C (95°F).

Note:

You can check the battery temperature in Lenovo Vantage.

To maximize the life of the battery, once the battery is fully charged, it must discharge to 94% or lower before it will be allowed to recharge again.

Normal mode

Normal mode is the most basic charging mode. In normal mode, it typically takes 2 to 4 hours for the battery to charge from 0% to 100%.

Conservation mode

If your computer is constantly plugged into an electrical outlet, consider switching the battery charging to conservation mode. In conservation mode, the battery will not be fully charged. Instead, the battery's charge will be kept within 75%–80%. This is beneficial to the long-term health of the battery.

Note: If you want the battery to be fully charged before bringing the computer to work, disable conservation mode by switching the battery charging to normal or rapid charge mode.

Overnight charge optimization

Some people follow a regular pattern when using their computers. They finish their workday with the computer at a low battery charge level. They plug in their computers at night and need the battery to be fully charged the next morning so they can unplug the computer and bring it to work. These activities happen at approximately the same time each day. If this sounds like you, consider enabling overnight charge optimization for the battery.

Overnight charge optimization affects battery charging during the night hours, the time when you're usually asleep. When it is enabled, the computer regularly adapts its charging behavior based on observation of when you plug in the computer at night and unplug it in the morning. During the nighttime, the battery is charged to a particular range and is kept within that range for an extended period, before being further charged to 100%. Overnight charge optimization ensures safe charging during the night and is beneficial to the long-term health of the battery.

Note: With overnight charge optimization enabled, if you break your routine one day by unplugging the computer much earlier than usual in the morning, you may find that the battery is not fully charged.

If the battery pack of your computer supports overnight charge optimization, it can be enabled in Lenovo Vantage or Lenovo PC Manager.

Recover full battery capacity

If your computer is constantly plugged in to an electrical outlet and the battery rarely discharges, the battery may not be charged to its full capacity even if the battery meter reports 100% charge. You can recover the battery's full charging potential simply by discharging and re-charging the battery.

Step 1. Unplug the computer and use it until the battery charge drops below 20%.

Step 2. Plug in the computer and charge the battery to 100%.

Set power button behavior

By default, pressing the power button puts the computer to sleep mode. However, you can change the power button behavior in Windows Control Panel.

Step 1. Type Control Panel in the Windows search box and then press enter. Open the control panel and view by large or small icons.

Step 2. Select the power options and then click choose what the power button does.

Adjust timeout settings for saving power

Setting appropriate timeouts for your PC to enter sleep mode and for the built-in screen to turn off is an effective method of reducing your PC's power consumption. The Windows operating system comes with default timeout settings for these two items, which you can adjust to better suit your preferences.

Step 1. Select **Start → Settings → System → Power & battery → Screen, sleep, & hibernation timeouts**.

Step 2. Adjust the settings.
For notebook PCs, you can set distinct timeouts for two usage scenarios: when the PC is plugged in and when it is running on battery power.

Default timeout settings for power saving

The operating system on your PC has the following timeouts enabled by default. You can adjust these settings to better suit your preferences.

Note: Setting appropriate timeouts is an effective method of reducing your PC's power consumption. Avoid setting excessively long timeouts to effectively disable this power-saving feature.

Table 6. Default timeout settings for the PC to enter sleep mode and the screen to turn off

Power saving action	Power state	Timeout (minute)
Turn off the screen	Plugged in	5
	On battery	3
Put the PC into sleep mode	Plugged in	5
	On battery	3

Note: To wake the PC from sleep mode, press the power button or any key on the keyboard.

System operation modes

Lenovo has preset several modes in which your computer can operate. The maximum attainable performance, power consumption, and speed limit for the heat sink fan vary between the operation modes. Consider the following conditions when you want to switch operation modes.

- The environment where you use your computer, and
- The tasks running on your computer

You can switch the operation mode in the pre-installed app Lenovo Vantage or Lenovo PC Manager. As a shortcut, you can also use the key combination fn + Q. Three modes are usually available for most Lenovo computers. The following table lists the operation modes and the recommended conditions for each mode.

Note: The operation modes listed in the table are descriptive and may not be the same as those displayed by the app.

Table 7. Operation modes and their recommended usage conditions

Operation mode	Recommended conditions
High Performance	• Your computer is plugged into an electrical outlet. • You want the best performance, and • You don't care if the fan makes a little noise.
Auto (Balance)	You plan to frequently switch between different computer tasks over a period of time.
Power Saving (Quiet)	• Your computer is operating on battery power, or • You want the computer to be as quiet as possible.

Note: In Auto (Balance) mode, the computer dynamically switches between High Performance mode and Power Saving (Quiet) mode depending on the tasks running on the computer.

Adjustable display refresh rate (for selected models)

Your eyes might not notice it but the content displayed on the computer screen refreshes constantly. Display refresh rate refers to the number of times per second the screen content refreshes itself and is measured in hertz (Hz).

A refresh rate of 60 Hz is adequate for most situations and is energy efficient. However, when viewing videos or playing video games, a higher refresh rate usually provides a smoother viewing experience.

The displays of some Lenovo computers support dual refresh rates. For such a computer, you can manually switch its display to work at either the higher or lower refresh rate. For Windows operation systems, the manual settings are usually found in **Settings** → **System** → **Display**. As a shortcut, you can also use the key combination fn + R to switch the display refresh rate.

Note: Not all displays support dual refresh rates. If you cannot find settings to change the display refresh rate, the refresh rate of the display might be fixed or cannot be manually changed.

Connect to a network

Connect to a Wi-Fi network

Ensure that you have a secure Wi-Fi network account and the required credentials.

Step 1. Select the network icon on the bottom right of your display.

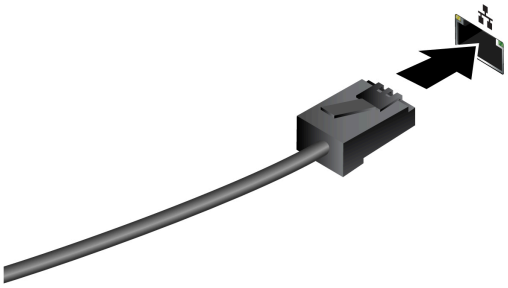
Step 2. Select an available network, and then select **Connect**.
If you want to be automatically connected to this Wi-Fi network the next time you start your computer, select **Connect automatically** before selecting **Connect**.

Step 3. Input your credentials if necessary, and then follow the on-screen instructions to connect to the disired Wi-Fi network.

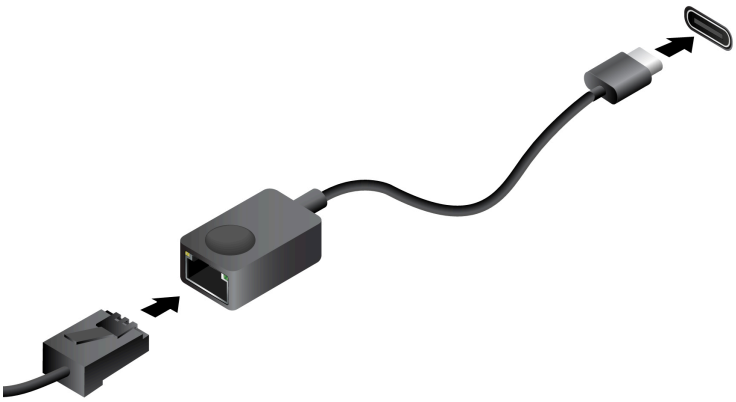
Establish a wired connection

Step 1. Plug an Ethernet cable into the Ethernet connector on your computer.

Step 2. Plug the other end of the Ethernet cable into a network wall jack or a router.



Note: If your computer does not include an Ethernet connector, you can purchase a USB-C to Ethernet adapter from Lenovo at https://www.lenovo.com/accessories.



Unique Lenovo apps

Lenovo Vantage

Lenovo Vantage is a one-stop solution to help you update your computer, configure hardware settings, and access personalized support.

If your computer is pre-installed with Lenovo Vantage, type `Vantage` in the Windows search box to launch this app.

Notes:

- Available features may vary depending on your computer model.
- You can download the latest version of this app from Microsoft Store.

Smart Connect

Smart Connect is an app that can easily pair your PC with your Motorola smartphone and Lenovo tablet. With Smart Connect, you can:

- Access mobile apps on your PC
- Quickly share content between connected devices
- Mirror your phone display or create a virtual phone screen on your PC
- Copy and paste across connected devices
- Use your phone or tablet camera as the PC webcam
- Control your phone or tablet using your PC keyboard and mouse
- Extend or mirror your PC display on the tablet

Note: Smart Connect makes periodic updates to keep improving your experience. Features may be added or modified after updates are installed.

To open Smart Connect, you can type `Smart Connect` in the Windows search box and then select the matched result.

Smart Note

During meetings or business conversations, you may want to jot down important tips and flashes of inspiration. Additionally, you might need to include images, screenshots, or even audio recordings to help you remember the details later. The Smart Note app is designed for note-taking in a way that differs from traditional methods. If your PC comes with a Lenovo Yoga Pen Gen 2 (hereinafter referred to as “the pen” in this section), it is highly recommended that you use the pen to fully experience the convenience offered by Smart Note.

With the Smart Note app pre-installed on your PC, you can open this app by typing `Smart Note` in the Windows search box and selecting the matched result.

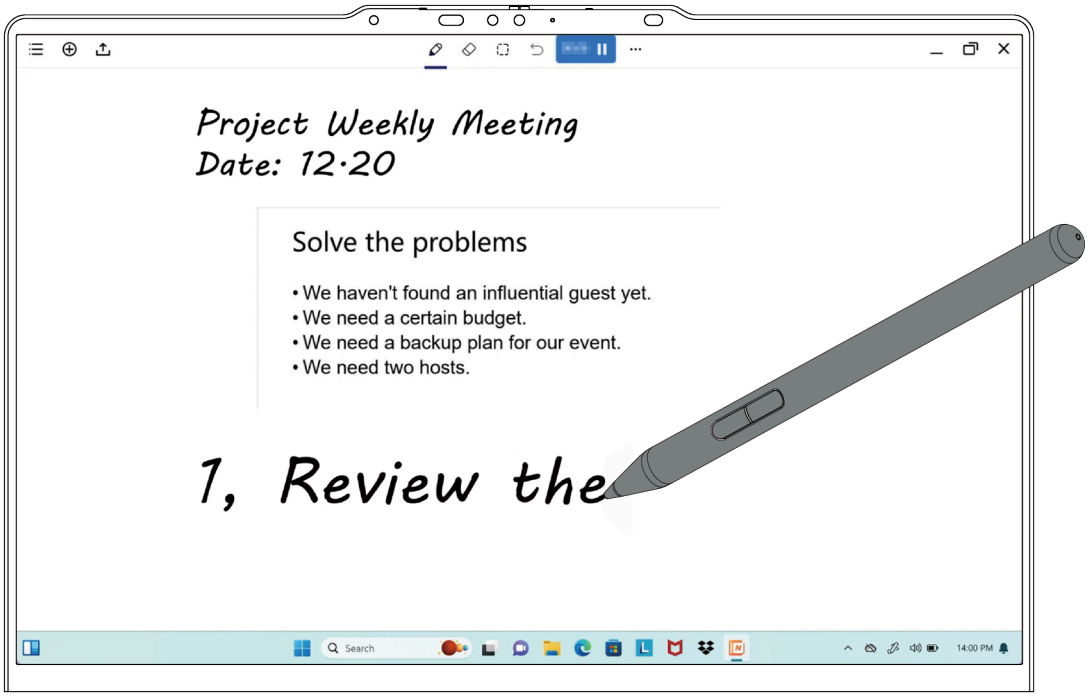


Table 8. Convenient functions of Smart Note

Function	Description
Lock Screen Notes	If the Lock Screen Notes function is enabled, you can open the Smart Note app by hovering the pen tip over the locked screen. **Note:** The Lock Screen Notes function can be enabled in a pop-up window or in Smart Note Settings.
Quick gestures	• Swipe the pen tip from the lower-right corner of the PC screen to the center to open Smart Note. • Swipe the pen tip from the lower-left corner of the PC screen to the center to activate the screenshot function.
Insert screenshot or image	With the intuitive UI, you can easily insert screenshots or images into your notes.
Add audio	Audio recordings can help recall the details by reconstructing the scene. Your notes will automatically synchronize with the original audio timeline.

Table 8. Convenient functions of Smart Note (continued)

Function	Description
Change theme	When creating a note, you can select your preferred background style from a variety of options.
Write with finger	If your pen is unavailable, you can also use a finger to take notes.

Note: Available functions are subject to change and may vary depending on your computer model. Refer to your actual product.

Lenovo Qira

Lenovo Qira is a personal ambient intelligence that supports live voice or text interactions and can generate outputs such as text, images, summaries, and transcriptions based on your prompts. It supports multiple processing modes, including both on-device processing and hybrid processing that may use secure cloud-based services. The mode used depends on your settings, the feature requirements, and device capabilities.

Lenovo Qira is integrated into the system and works with supported apps and services. If you use multiple Lenovo devices and sign in with the same Lenovo ID, you can enjoy a consistent experience across supported Lenovo PCs, Lenovo tablets, and Motorola smartphones. This allows you to switch between devices and maintain continuity of your tasks, subject to feature availability, permissions, and your settings.

Notes:

- Lenovo Qira is not available on all product models. On models that do not support Lenovo Qira, pressing the hotkey ☆ opens a pre-installed PC management app or an application launch panel instead.
- Using Lenovo Qira through the hotkey ☆ may require an online update.
- Lenovo Qira receives periodic updates to enhance functionality. Features may change as updates are installed.
- Lenovo Qira may generate inaccurate, incomplete or biased information. It is not a substitute for professional advice or independent judgement, and may not be suitable for some minors. You should review and verify the outputs before use. If you share unverified content, clearly label it as “generated by artificial intelligence”. For more information, refer to the *Lenovo AI Acceptable Use Policy*.
- Lenovo Qira follows strict, regulatory-compliant consent rules and does not share your data without your explicit permission.

Upgrade Lenovo AI Now to Lenovo Qira

Depending on the manufacturing date, your PC may come pre-installed with Lenovo AI Now, the predecessor to Lenovo Qira. Lenovo Qira succeeds Lenovo AI Now by providing an updated and enhanced AI experience.

To help eligible devices upgrade smoothly, Lenovo has deployed an online upgrade program. If your PC qualifies, you will receive an on-screen upgrade prompt.

Select **Learn More** to view upgrade details and then select **Update** to begin the upgrade process.

Note: The upgrade may take some time to complete. Before starting, make sure your PC is plugged in and connected to a stable internet connection.

Launch Lenovo Qira

- Type `Qira` in the Windows search box and select the matching result.
- Press the dedicated hotkey marked with ☆ as a shortcut.

A prompt bar appears on your desktop.

Set up Lenovo Qira

To begin using Lenovo Qira, you must first sign in and configure your preferred interaction settings.

Sign in to Lenovo Qira

After launching the Lenovo Qira prompt bar, a sign-in webpage automatically appears. Follow the on-screen instructions to sign in with your Lenovo ID.

Alternatively, hover over the prompt bar, select the Lenovo Qira icon to open the main window, and navigate to **Settings → Account**.

Configure Lenovo Qira

In the Lenovo Qira window, access the **Settings** menu to customize your preferences.

Table 9. Lenovo Qira settings

Setting	Description
Language	Choose the response language.
Launch Options	Enable or disable the wake word feature, which allows you to invoke Lenovo Qira by saying “Hey, Qira.” **Note:** The wake word feature requires microphone permission. To manage this, go to **Start** → **Settings** → **Privacy & security** → **Microphone** under **App permissions**, and ensure Lenovo Qira is allowed to access the microphone.
Voice	• Set up the voiceprint recognition and select the voice tone. Voiceprint recognition is used only to identify your voice on the device. • Select whether Lenovo Qira responds using audio or text.
Sync Data	Enable or disable data synchronization.
Processing Mode	Choose how requests are processed: • **Hybrid Mode**: Uses a combination of on-device AI and cloud-based services. Certain requests may be processed using cloud services. • **Local Mode**: Uses on-device AI only. Some features may be limited or unavailable compared to **Hybrid Mode**.
Personalized Answers	Select whether Lenovo Qira is allowed to access your stored personal data to provide personalized and contextual responses.
Connectors	Select the apps, services, and device defaults that Lenovo Qira is permitted to connect to.
Close Behavior	Select whether Lenovo Qira is allowed to run in the background after it is closed.
Catch Me Up	Select the apps whose notifications you want summarized.

Invoke Lenovo Qira

When Lenovo Qira is minimized as a pill on your desktop, you can invoke it by:

- Clicking the Lenovo Qira pill on your desktop.
- Saying “Hey, Qira” when the wake word feature and microphone permission are enabled.
- Pressing the dedicated hotkey marked with ☆.

Close Lenovo Qira

You can close Lenovo Qira as follows:

Table 10. How to close Lenovo Qira

Current view	Action to close
Prompt bar	1. Hover over the prompt bar and select the **Minus (—)** button to minimize Lenovo Qira into a pill on the desktop. 2. Right-click the pill icon and select **Close**.
Full window	Select the **Close (X)** button in the upper-right corner.

After closing, Lenovo Qira minimizes to the system tray and remains inactive until you launch it again.

If you want to fully exit Lenovo Qira:

- Right-click the Lenovo Qira icon in the system tray and select **Exit**.
- Open Task Manager, locate Lenovo Qira, and select **End task**.

Explore Lenovo Qira

Lenovo Qira is built around the following attributes:

- Presence: Lenovo Qira is easily accessible when you choose to use it.
- Actions: Lenovo Qira can assist with tasks such as drafting emails or editing documents, subject to your review and confirmation.
- Perceptions: When enabled and permitted by you, Lenovo Qira can analyze information from supported apps or device inputs to provide contextual assistance.

Table 11. Key features of Lenovo Qira

Feature	Description
Question answering	Responds to your prompts with helpful information.
Proactive suggestions (**Next Move**)	Provides suggestions based on your activity, supporting you with relevant guidance while you remain control of all actions.
Content generation & editing	Helps draft, rewrite, and edit content for emails, documents, messages, and notes, subject to your review and approval before anything is shared or saved.
Local Mode	Performs select tasks using on-device AI when **Local Mode** is enabled or the device is offline. Some features may be limited or unavailable.
Hybrid Mode	Combines on-device AI with cloud-based services to enable additional features and capabilities when **Hybrid Mode** is enabled and an internet connection is available. Certain requests may be processed using cloud services.
Live interaction (**Live Mode**)	Supports real-time voice conversations and camera-enabled interactions when you actively invoke Lenovo Qira and grant necessary microphone or camera permissions.

Table 11. Key features of Lenovo Qira (continued)

Feature	Description
Notifications summary (**Catch Me Up**)	Summarizes recent notifications from the apps you choose, helping stay informed while giving you full control over which apps are included and how notifications are synced.
Live recording (**Pay Attention**)	Supports meetings and conversations with transcriptions, optional translations, and summaries.
AI image creation (**Creator Zone**)	Creates AI-generated images in **Creator Zone**, a dedicated creative workspace with built-in safety checks and watermarking.
Knowledge base (**Knowledge**)	Helps you build and access a personal knowledge library by storing and recalling information you choose to save such as notes, documents, or meeting summaries.

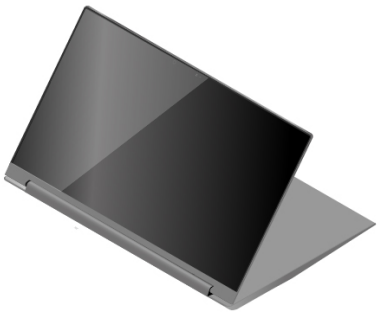
Note: All features operate only when enabled by you, in accordance with your device settings and permissions.

Use your Yoga in various modes

The screen of your computer can open up to an angle of 360 degrees, enabling you to use your computer for different purposes.

Notes:

- Do not rotate the display with too much force, or apply too much force to the upper-right or upper-left corner of the display. Otherwise, the computer display or hinges might get damaged.
- The keyboard and the pointing device are automatically disabled in the stand mode, tent mode, and tablet mode. Use the touch screen to control your computer instead. The keyboard and the pointing device will be enabled again automatically when you switch from other modes to notebook mode.

Mode	Suitable for
Notebook mode 	• Entering text • Drag and drop operations using the touchpad
Stand mode 	• Giving a presentation • Viewing a slide show

Mode	Suitable for
Tent mode 	Watching movies
Tablet mode 	Playing touch-enabled games

Note: Product illustrations in this section are used to demonstrate features that are supported by a range of Lenovo products. It is normal that they may look different from your product model.

Chapter 3. Explore your computer

Intelligent features

Your computer may be pre-installed with Lenovo Vantage or Lenovo PC Manager. Most features described here can be enabled or disabled in one of these apps. Other features may be enabled in a standalone app.

Notes:

- Software features are subject to change. Please refer to your actual product.
- You may need to complete online update to the apps for the features to take effect.

Lenovo Aura Edition features

Lenovo Aura Edition represents a premium series of AI PCs co-engineered by Lenovo and Intel. By integrating advanced hardware with intelligent, context-aware software, it delivers a flagship AI computing experience.

Built on deep hardware-software collaboration, the platform offers a highly personalized, efficient, and secure experience tailored to your needs through the intelligent features listed below.

Table 12. Lenovo Aura Edition features

Feature	Description	Access method
Smart Modes	Automatically detects your activity and optimizes performance, power settings, and system parameters accordingly. You get the optimal experience in any scenario without manual adjustment.	• Press mode (F9) to open the widget. • Select ⚙ in the widget for detailed configuration. **Note:** Detailed settings are located under **Device settings → Modes** in Lenovo Vantage.
Smart Share	Enables seamless connection between your PC and Bluetooth devices for easy file sharing, collaboration, and multi-device interaction. This feature saves time and enhances productivity through effortless device synergy.	• Tap to Launch: Press (F11) to launch the Smart Connect app. • Tap to Pair: Tap a supported Bluetooth device against the left or right edge of the PC screen.
Smart Care	Provides premium, on-demand live support directly from your PC or phone, offering convenient and comprehensive assistance whenever needed.	Open Lenovo Vantage and select **Smart Care** in the sidebar.

Smart Modes

Smart Modes is an intelligent, AI-powered feature that automatically optimizes your PC's performance and settings based on your current activity. It delivers a seamless, context-aware experience—allowing you to focus on your task without manual adjustments.

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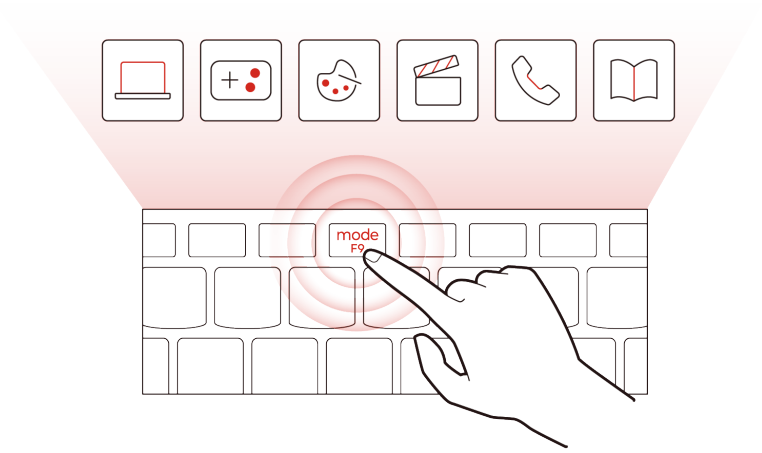


Figure 8. Smart Modes feature demonstration

Table 13. Available modes

Mode	Description
Working	Reduces distractions and optimizes system performance for focused productivity.
Gaming	Enhances immersion with boosted performance, responsive controls, and tailored audio.
Creating	Delivers a customized environment for creative tasks such as design, editing, and content creation.
Entertainment	Enables a relaxed viewing experience with features like Zero-Touch Video Playback.
Meeting	Improves call quality with AI noise cancellation and audio clarity.
Learning	Balances engagement and comfort with settings optimized for study and online courses.

Note: With Auto Mode enabled, your PC intelligently detects your activity and switches to the ideal mode automatically. You can also manually select a mode anytime via the Smart Modes widget or in Lenovo Vantage.

Configure mode settings in Lenovo Vantage

For a personalized experience, configure settings for each mode in Lenovo Vantage before first use.

Step 1. Press mode (F9) to launch the Smart Modes widget.

Step 2. Select ⚙ in the widget.
The Smart Modes settings page in Lenovo Vantage opens.

Step 3. Select a mode (such as Gaming), and then configure the settings in the section below.

Step 4. Repeat for other modes as needed.

Your configurations are saved and will apply whenever the corresponding mode is activated.

The Smart Modes widget

The Smart Modes widget provides quick access to the most frequently used functions of the Smart Modes feature.

Press mode (F9) to launch this widget.

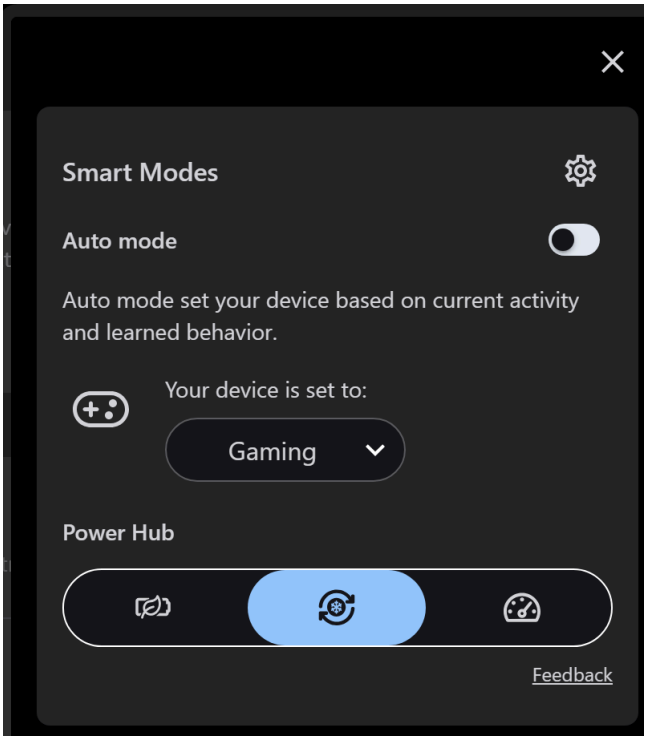


Figure 9. The Smart Modes widget

Within the widget, you can:

- Enable or disable Auto mode.
- Manually select a mode.
- Choose a preferred power mode:
  - Adaptive Performance
  - Extreme Low Power
  - Extreme Power Boost
- Select ⚙ to open the detailed Smart Modes settings page in Lenovo Vantage.

Detailed settings page

The detailed settings page is located under **Device settings → Modes** in Lenovo Vantage. In addition to the quick access functions in the widget, this page allows you to configure and adjust the following parameters for the current mode:

- Attention timer
- Distracting domains
- Wifi Auto-Recovery
- Microphone Noise Cancelling
- Speaker Noise Cancelling

- Dolby Atmos
- Zero Touch Video Playback

It is recommended to configure these parameters for each mode before first use. You can return to this page anytime to adjust a parameter for any mode.

Note: Available parameters may vary by product model. The user interface may also be updated to improve the user experience.

Smart Share

Smart Share is an ecosystem feature that enhances productivity by enabling seamless connection and sharing between your PC and other Bluetooth devices.

Tap to Launch

Tap to Launch is a Smart Share function that supports fast and convenient photo sharing between your PC and smartphones (iOS and Android supported).

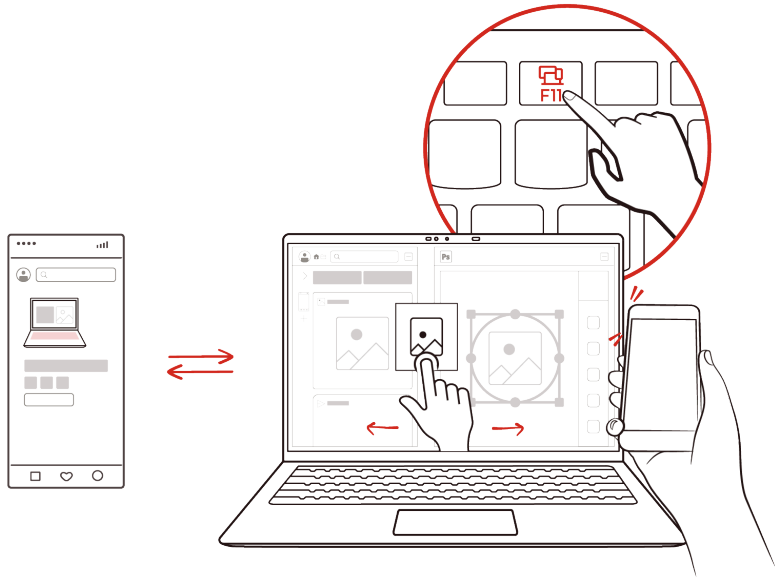


Figure 10. Tap to Launch function demonstration

Pair your PC and phone

Before pairing, ensure:

- The Smart Connect app is installed and running on both your PC and phone.

  Note: Download it free from your device's app store if not pre-installed.
- Bluetooth is enabled on both devices.
- Both devices are connected to the same Wi-Fi network.

Step 1. In the PC's Smart Connect app, click the Plus (+) icon on the left.
A QR code appears on your PC screen.

Step 2. Scan the QR code using the Smart Connect app on your phone.

Step 3. Follow the on-screen prompts to complete pairing.

You can pair multiple phones. To unpair, right-click the device name in the PC's Smart Connect app and select **Unpair device**.

Share photos

Ensure your devices are paired via the Smart Connect app, and the app is running on both devices.

Step 1. Tap your paired phone against the left or right edge of your PC display.
Alternatively, select **Connect** in the Smart Connect app on either device.
Your phone's gallery will sync to the paired PC.

Step 2. Follow the on-screen instructions on the app, and then drag and drop photos between your paired computer and phone for editing and sharing.

Tap to Pair

Tap to Pair enables quick, seamless pairing between your Aura Edition PC and supported Bluetooth accessories (earphones, headsets, and mice), replacing the traditional Bluetooth connection process.

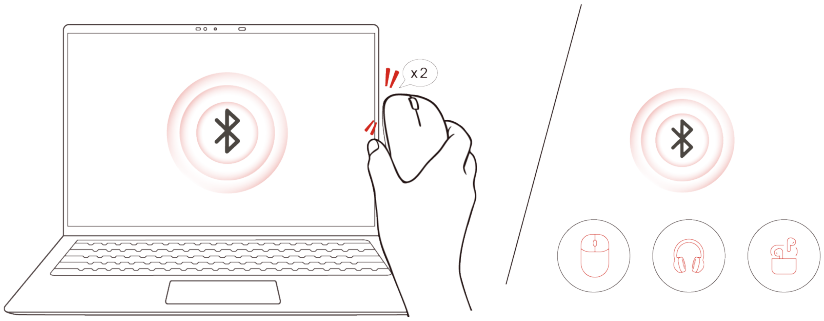


Figure 11. Tap to Pair function demonstration

Note: Depending on your product model, you may need to connect to the internet and complete an online update for this feature to work.

Pair a Bluetooth accessory with Tap to Pair

- Ensure Tap to Pair is enabled on your PC during Windows OOBE or in Lenovo Vantage.
- Supported accessories include earphones, headsets, and mice.

Step 1. Tap your Bluetooth accessory twice on the left or right edge of the PC screen.
A prompt appears asking you to confirm the pairing.

Step 2. Do one of the following:

Tap the accessory twice again.

Select **OK** in the prompt.

The accessory is paired with your PC.

Step 3. Repeat to pair additional Bluetooth accessories if needed.

Smart Care

Smart Care is a unified support portal through the Lenovo Vantage app on your PC or the Smart Care app on your mobile device. It provides prompt assistance from Lenovo experts.

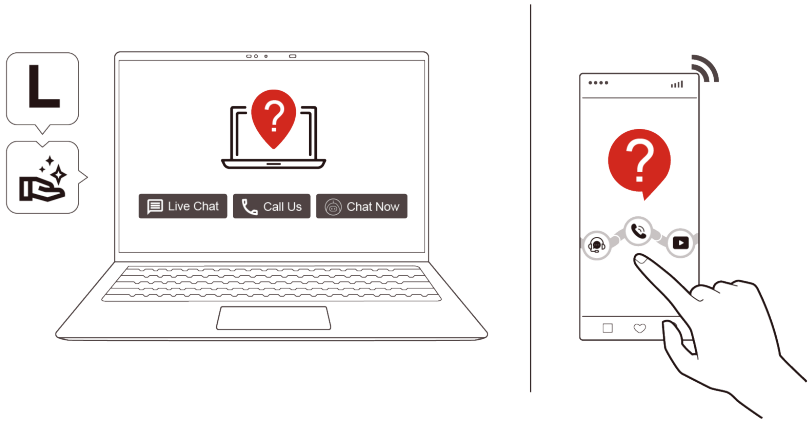


Figure 12. Smart Care feature demonstration

Use Smart Care whenever you need help. Example scenarios include:

- Quick troubleshooting: Get instant tips when an error occurs.
- OS issues: Schedule a callback for step-by-step recovery assistance if your operating system fails to boot.
- Finding user guides: Browse detailed guides in Explore Support to learn about new features.
- Checking repair status: Monitor the progress of a device repair.
- Remote assistance: Share a system snapshot during a remote session so a technician can verify specs without manual checks.

To access Smart Care, open Lenovo Vantage and select **Smart Care** in the sidebar.

Notes:

- Smart Care requires Lenovo Vantage to be installed.
- This guide assumes use on a PC. For mobile use, see *Introductions to Smart Care on Mobile*.
- Service availability depends on your warranty, country/region, and language.

Use live chat

Live chat lets you quickly get help from a Lenovo expert for simple hardware or software issues. You can share attachments or your screen.

Step 1. Open Lenovo Vantage.

Step 2. Select **Smart Care** in the sidebar.

Step 3. Select **Live chat**.

Step 4. Follow the instructions to enter your contact information.

Step 5. Select **Submit** to start a chat session.

Call support

For complex issues (e.g., fan or OS problems), you can request immediate support during business hours or schedule a callback.

Step 1. Open Lenovo Vantage.

Step 2. Select **Smart Care** in the sidebar.

Step 3. Select (**Call support**).

Step 4. Enter your details (phone number, preferred language, etc.).

Step 5. Select **Submit** to initiate the call or schedule a callback.

Explore support

Explore Support is a self-service resource pool containing user guides, popular articles, videos, and troubleshooting tools.

Step 1. Open Lenovo Vantage.

Step 2. Select **Smart Care** in the sidebar.

Step 3. Scroll down to the Explore Support section.

Step 4. Browse or search topics to find solutions and learn about your product.

Contact customer services

Contact Customer Services is the central entry point for all support options, including chat, call, callback scheduling, ticket submission, repair status checks, and warranty management.

Step 1. Open Lenovo Vantage.

Step 2. Select **Smart Care** in the sidebar.

Step 3. Scroll down to Contact Customer Services.

Step 4. Follow the on-screen instructions to access the specific service you need.

Share a device snapshot

The Device Snapshot tool captures a snapshot of your system information (BIOS, OS version, driver details) to assist support experts with diagnostics or repair.

Step 1. Open Lenovo Vantage.

Step 2. Select **Smart Care** in the sidebar.

Step 3. Scroll down to the bottom of the page.

Step 4. Select **Device Snapshot**.

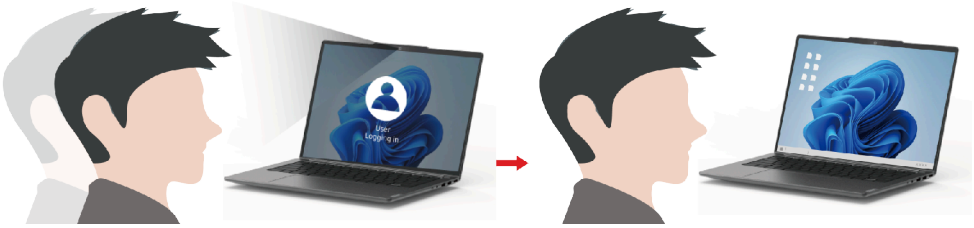
Step 5. Save or share the generated report as an attachment with Lenovo support.

Eye Care Mode

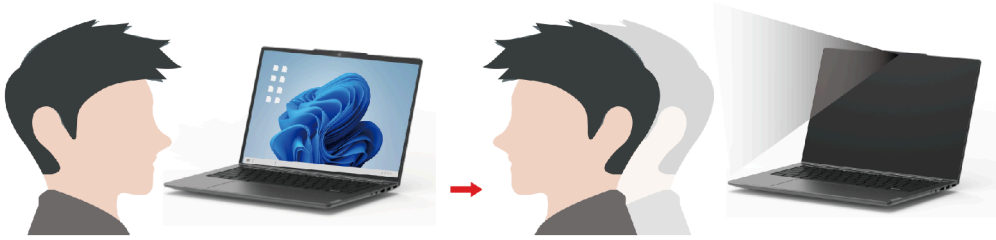
Eye Care Mode intelligently adjusts the color temperature of the screen and can reduce the chances of developing eye fatigue or eye strain.

Presence Detection

Presence Detection enables you to improve work efficiency by automatically waking up and logging into your computer, or dimming the display and locking the computer depending on user detection.



For selected video players, this feature will pause any video playing when you leave the computer and resume upon your return.



Note: Depending on your computer model, this feature may be unavailable when the camera lens is blocked.

Super Resolution

By utilizing the capabilities and potentials of Intel processors, Super Resolution helps you play videos with a higher resolution than the original. It works especially well in cases where the source video has a poor resolution.

For most players, Super Resolution can be enabled or disabled in Lenovo Vantage or Lenovo PC Manager, but for some specific players, you might need to enable this feature manually.

Smart Noise Cancelling

Smart Noise Cancelling is a noise reduction feature available on some Lenovo product models. By filtering out input and output noises, Smart Noise Cancelling enhances your audio experience.

Function	Description	Remarks
Microphone noise cancelling	**Voice Recognition**: Your computer captures multiple voices in a way that reflects their original spatial positions.	• This function takes effect only when built-in microphones/arrays or 3.5 mm jack wired microphones are used as the input media. • To disable this function, select **Off**.
	Only My Voice: This option requires you to record your voice so that your computer captures this voice only and tries to eliminate other voices. **Note:** To remove your voice record, select **REMOVE MY VOICE**.	
	Normal: Your computer focuses on the voice of the person facing it and reduces ambient sounds.	
	Multiple Voices: Your computer captures multiple voices from an expanded range in front of the computer.	
Speaker noise cancelling	Your computer filters out other sounds to play only human voices.	This function is not applicable to scenarios like listening to music and watching videos.

Notes:

- Depending on its hardware, your computer may not support all the functions and options described above.
- You can view and customize this feature under **Device Settings** in Lenovo Vantage or Lenovo PC Manager.

Color Management

You may have the impression that sometimes the color display on a PC deviates from the actual situation. To help minimize the deviations and ensure your display presents colors accurately, your PC provides a Color Management function. It allows you to select your preferred color display mode in Lenovo Vantage or Lenovo PC Manager.

The available modes are described in the table below.

Table 14. Color display modes

Color display mode	Description
Default	Factory default mode
Adobe RGB	Suitable for designing work and print preparation
sRGB	Suitable for viewing text and web pages
P3-D65	Suitable for viewing videos and photographs

Table 14. Color display modes (continued)

Color display mode	Description
Native	Displays colors exactly as they were originally captured
REC709	Optimized for HDTV programs
P3-DCI	Optimized for movie viewing

Dolby Atmos

If your PC is preinstalled with Dolby Atmos, you can set or define Dolby profiles in Lenovo Vantage or Lenovo PC Manager.

Dolby Atmos includes a set of fine-tuned audio processing parameters. You can select a profile that best suits your needs and adjust the profile settings if applicable.

Available profiles are described in the table below.

Table 15. Available profiles for Dolby Atmos

Profile	Description
Dynamic	Dolby technology identifies the content type and performs automatic adjustments.
Movie	Virtualized surround sound and clearer dialogues help you attend to every detail of the story.
Music	Rich, detailed audio optimized for music.
Game	Distinct sound placement makes it easier to locate sounds from any angle.
Voice	Enhances clear and consistent voice quality for virtual meetings and calls.
Custom	More flexibility is available with the audio processing settings. **Note:** You can create multiple custom profiles to best suit your needs for different scenarios.

Interact with your computer

Hotkeys

Hotkeys provide quick access to frequently used settings and applications. Typically located in the top row of the keyboard, they often share keys with the function keys (F1–F12) and several other keys. Each hotkey's function is denoted by the icon printed on the key. The keyboard of your computer may only support a subset of the listed hotkeys.

Table 16. Hotkey functions

Hotkey icon	Function description
🔇	Mutes/Unmutes sound.
🔉	Decreases volume.
🔊	Increases volume.
🎤×	Enables/Disables the microphone.

Table 16. Hotkey functions (continued)

Hotkey icon	Function description
	Decreases screen brightness.
	Increases screen brightness.
	Selects and sets up display devices.
	Enables/Disables airplane mode.
mode	Opens or hides Smart Modes.
	Locks the screen.
	Opens a device collaboration app that is pre-installed on your PC.
	Opens the Calculator app.
	Opens an AI experience, a pre-installed PC management application, or an application launch panel.
	Opens the Snipping tool.
	Starts/Pauses audio or video playback.
	Stops audio or video playback.
	Plays the previous audio or video in the playlist.
	Plays the next audio or video in the playlist.

The fn lock switch

The fn lock is an electronic switch that affects how you use hotkey functions. To turn it on and off, press fn + esc.

Note: The esc key is in the upper left corner of the keyboard. It has an LED that indicates the status of the fn lock switch.

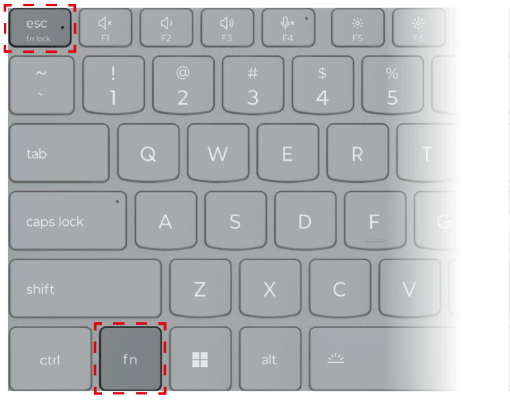


Figure 13. Locations of the fn lock key and the fn key

A Lenovo keyboard usually contains hotkeys in the top row. These hotkeys share keys with the function keys (F1–F12) and other keys. For these dual-function keys, the icons or characters denoting the primary functions are printed on top of the icons and characters denoting the secondary functions.

- A: an icon or character denoting the primary function
- B: an icon or character denoting the secondary function

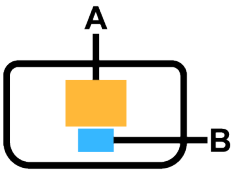


Figure 14. The layout of a dual-function key

Table 17. **fn lock** *and dual-function keys*

fn lock (esc) **LED**	fn lock **status**	**Pressing the hotkey alone**	**Pressing the hotkey while holding down the fn key**
Off	Disabled	Primary function	Secondary function
On	Enabled	Secondary function	Primary function

Combination keys using the fn key

The fn key can be used in combination with specific keys to adjust device settings or activate additional functions.

Table 18. fn-based key combinations

Key combination	**Function**
fn + Q	Switches the PC's active power mode
fn + R*	Switches the refresh rates of the built-in display
fn + M	Enables/disables the touchpad
fn + N	Shows key device information
fn + Space	Adjusts keyboard backlight
fn + B	Break
fn + P	Pause
fn + S	SysRq
fn + K	ScrLk
fn + I	Insert
fn + T	PrtScr
fn + left arrow	Home
fn + right arrow	End
fn + up arrow	PgUp
fn + down arrow	PgDn

* for selected models

Combination keys using the Windows logo key

The Windows logo key is located in the lower-left corner of the keyboard. It can be used alone or in combination with specific keys to quickly change settings and access utilities within the Windows operating system. The table below lists frequently used key combinations. For a complete list of all key combinations that utilize the Windows logo key, please refer to the official Microsoft online documentation.

Table 19. Windows logo key combinations

Key or key combination	Function
Windows logo key ⊞	Opens or closes the Start menu
+ A	Opens or closes Quick Settings
+ D	Returns to the desktop
+ E	Opens File Explorer
+ I	Opens Settings
+ L	Locks the screen
+ M	Minimizes all open windows
+ N	Opens or closes the Notification Area
+ P	Switches multi-screen modes
+ W	Opens or closes Widgets
+ ; (semicolon)	Opens the emoji panel
+ Tab	Opens or closes Task View
+ prt sc	Opens the Snipping tool

The Copilot key

The era of AI has arrived, and many Lenovo PCs now include a Copilot key on the keyboard. It is located either in the bottom or the top row of the keyboard and is marked with .

For Windows PCs with Copilot in Windows available and enabled, pressing the Copilot key opens Copilot in Windows. Otherwise, pressing the Copilot key opens Windows Search.

Note: Copilot in Windows may not be available in all geographical locations. In regions where Copilot in Windows is available, you may need to update your Windows operating system to version 23H2 or later through Windows Update for Copilot in Windows to become available.

Touchpad gestures

The touchpad is your PC's built-in pointing device. You can tap and swipe on the touchpad to navigate within the operating system and within apps. In addition, the Windows operating system also supports multi-finger gestures on the touchpad to enhance productivity while interacting with the operating system.

Table 20. Multi-finger touchpad gestures

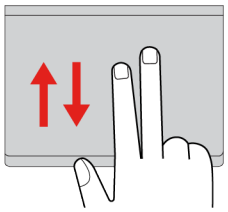
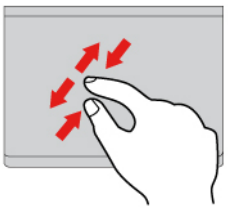
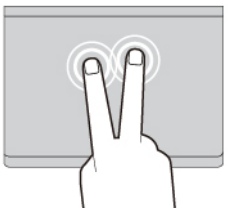
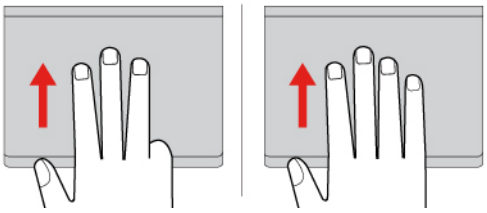
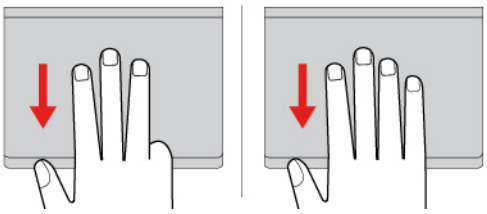
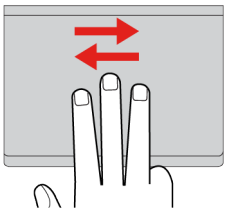
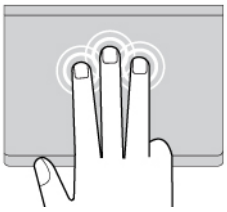
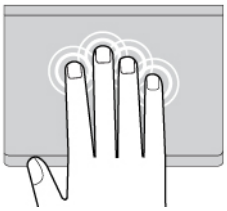
Gesture	Function
Swipe vertically with two fingers 	Scrolls pages
Place two fingers on the touchpad and pinch in or stretch out 	Zooms out / zooms in
Tap two fingers on the touchpad 	Displays the context menu (right-clicking)
Swipe up with three fingers or four fingers 	Shows all open windows
Swipe down with three fingers or four fingers 	Returns to the desktop

Table 20. Multi-finger touchpad gestures (continued)

Gesture	Function
Swipe left or right with three fingers 	Switches between open apps
Tap three fingers on the touchpad 	Opens Windows Search
Tap four fingers on the touchpad 	Opens Notification Center

Modify the default functions for touchpad gestures

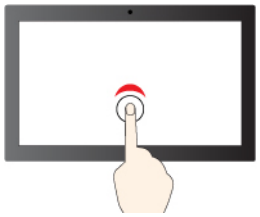
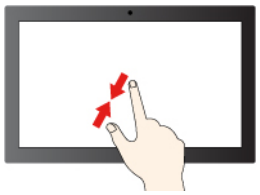
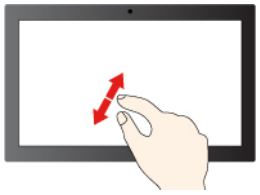
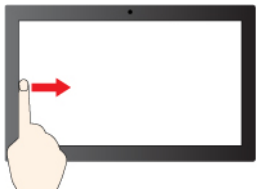
The functions for three-finger touchpad gestures can be modified in Windows Settings.

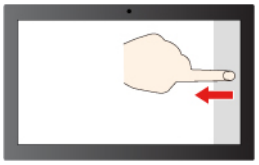
Step 1. Select **Settings** → **Bluetooth & devices** → **Touchpad**.

Step 2. Under **Three-finger gestures**, use the drop-down lists to modify the functions for the swipe or tap gestures.

Touch operations supported by Windows

For computers with a touch-enabled screen, you can touch the screen directly with your fingers and interact with your computer in a more natural way. The following table lists frequently used touch operations that are supported by the Windows operating system.

Touch operation	Used for
 Tap	Opening apps, documents, and other functions on the taskbar or the Start menu
Tap twice quickly	Opening apps that are pinned on the desktop
Tap, hold and lift	Opening the context menu
 Pinch	Zooming out
 Spread	Zooming in
 Swipe in from the left edge	Opening the widgets panel

Touch operation	Used for
 Swipe in from the right edge	Opening the notification center

The Windows operating system also supports 3- and 4-finger gestures on the screen and the touchpad. You can set them up in **Settings** → **Bluetooth & devices**.

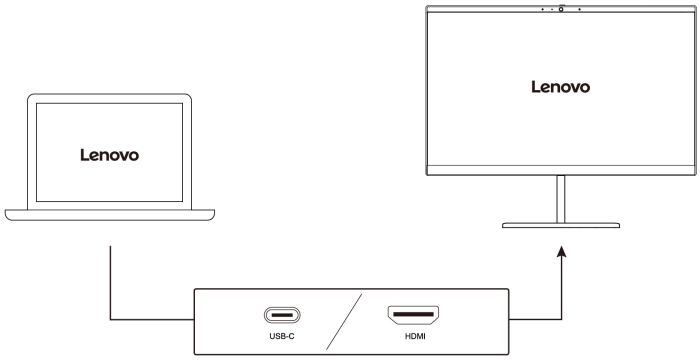
Connect to an external display

Connect to a wired display

Connect your computer to the desired display with an appropriate cable.

Step 1. Connect one end of the display cable to the HDMI connector or a multi-purpose USB Type-C connector on your computer.

Step 2. Connect the other end of the cable to the display.



Connect to a wireless display

Ensure that:

- Both your computer and the display support Miracast® technology.
- The display is connected to the same Wi-Fi network as your computer and is discoverable.

Step 1. Press Windows key + K.
The computer searches for wireless display devices and audio devices and lists the results.

Step 2. Select the display you want to connect to, and then follow the on-screen instructions.

Change display settings

Step 1. Right-click on a blank area on the desktop, and then select **Display settings**.
Your computer shows the **Display** window.

Step 2. Select the display for which you want to change the settings.

Step 3. Change the display settings as necessary.

Set the display mode

Step 1. Press or fn + .
Your computer shows a list of display modes, with the current mode highlighted.

Step 2. Select a display mode from the list.

Turn on night light

The night light feature in Windows 11 enables users to switch to warmer color tones, reducing blue light emission to alleviate eye strain or fatigue.

Step 1. Open the quick settings menu by selecting the network, sound, or battery icons ( ) on the far right of the taskbar or by using the keyboard shortcut + A.

Step 2. Select the button for night light to turn it on or off.

Note: Some Windows 11 versions allow users to customize their quick settings. If the night light button is not visible, you can add it to the quick settings menu by selecting the edit button ( ).

For more tips on reducing eye strain or fatigue, visit https://www.lenovo.com/us/en/compliance/visual-fatigue.

Adjust color temperature

If Windows 11 night light mode is turned on, you can adjust the color temperature of the screen.

Step 1. Select **Start** → **Settings**.

Step 2. Select **System** → **Display** → **Night light settings**.

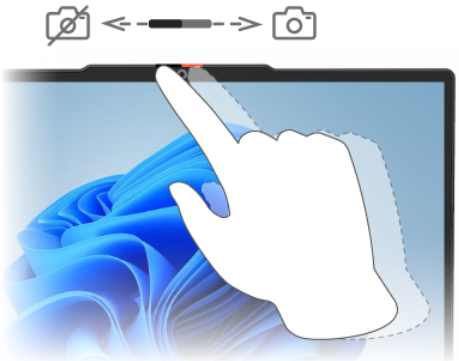
Step 3. Move the slider to adjust the color temperature.

Note: Selected Lenovo PCs are low blue-light certified. These PCs undergo testing with the night light turned on and the color temperature value set at 48 or above.

Protect your privacy using the camera shutter

The camera shutter is a mechanical component that prevents any attempt from capturing your image, thus protecting your privacy. To cover the camera lens, slide the camera shutter to the left. When you want to use the camera, slide the camera shutter to the right.

If you slide the camera shutter to the left during a video call, people on the video call will not be able to see you. If you slide the camera shutter back to the right, they will be able to see you again.



Note: Depending on your computer model, human presence detection and ambient light sensing functions may be unavailable when the camera lens is blocked.

The Novo Button menu

The Novo Button menu can be displayed before the operating system starts. From the menu, you can choose to

- Open the BIOS/UEFI setup utility
- Open the boot device selection menu
- Open the Windows startup options screen

Note: From the Windows startup options screen, you can then choose to

Start your computer using a recovery drive

Reset your computer

Open advanced options screen

Open the Novo Button menu

For Lenovo computers with a Novo button, you can press the button to open the Novo Button menu.

Step 1. Turn off the computer.

Step 2. Open the LCD screen and press the Novo button.

Note: Alternatively, turn off the computer. Press fn and the power button to open the Novo Button menu.

Set passwords in UEFI/BIOS setup utility

This section introduces the types of passwords that you can set in the UEFI (Unified Extensible Firmware Interface) or BIOS (Basic Input/Output System) setup utility.

Password types

You can set various types of passwords in the UEFI/BIOS setup utility.

Password type	Pre-requisite	Usage
Administrator password	No	You must enter it to start the setup utility.
User password	The administrator password must be set.	You can use the user password to start the setup utility.
Master hard disk password	No	You must enter it to start the operating system.
User hard disk password	The master hard disk password must be set.	You can use the user hard disk password to start the operating system.

Notes:

- All passwords set in the setup utility consist of alphanumeric characters only.
- If you start the setup utility using the user password, you can only change a few settings.

Set administrator password

You set the administrator password to prevent unauthorized access to the UEFI/BIOS setup utility.

Attention: If you forget the administrator password, a Lenovo authorized service personnel cannot reset your password. You must take your computer to a Lenovo authorized service personnel to have the system board replaced. Proof of purchase is required and a fee will be charged for parts and service.

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Security → Set Administrator Password** and press enter.

Step 3. Enter a password string that contains only letters and numbers and then press enter.

Step 4. Enter the password again and press enter.

Step 5. Select **Exit → Exit Saving Changes**.

Next time you start the computer, you must enter the administrator password to open the setup utility. If **Power on Password** is enabled, you must enter the administrator password or the user password to start the computer.

Change or remove administrator password

Only the administrator can change or remove the administrator password.

Step 1. Open the UEFI/BIOS setup utility using the administrator password.

Step 2. Select **Security → Set Administrator Password** and press enter.

Step 3. Enter the current password.

Step 4. In the **Enter New Password** text box, enter the new password.

Step 5. In the **Confirm New Password** text box, enter the new password again.

Note: If you want to remove the password, press enter in both text boxes without entering any character.

Step 6. Select **Exit → Exit Saving Changes**.

If you remove the administrator password, the user password is also removed.

Set user password

You must set the administrator password before you can set the user password.

The administrator of the setup utility might need to set a user password for use by others.

Step 1. Open the UEFI/BIOS setup utility using the administrator password.

Step 2. Select **Security → Set User Password** and press enter.

Step 3. Enter a password string that contains only letters and numbers and then press enter.
The user password must be different from the administrator password.

Step 4. Enter the password again and press enter.

Step 5. Select **Exit → Exit Saving Changes**.

Enable power-on password

If the administrator password has been set, you can enable power-on password to enforce greater security.

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Security → Power on Password** and press enter.

Note: The administrator password must be set in advance.

Step 3. Change the setting to **Enabled**.

Step 4. Select **Exit → Exit Saving Changes**.

If power-on password is enabled, a prompt appears on the screen every time you turn on the computer. You must enter the administrator or user password to start the computer.

Set hard disk password

You can set a hard disk password in the setup utility to prevent unauthorized access to your data.

Attention: Be extremely careful when setting a hard disk password. If you forget the hard disk password, a Lenovo authorized service personnel cannot reset your password or recover data from the hard disk. You must take your computer to a Lenovo authorized service personnel to have the hard disk drive replaced. Proof of purchase is required and a fee will be charged for parts and service.

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Security → Set Hard Disk Password** and press enter.

Note: If you start the setup utility using the user password, you cannot set hard disk password.

Step 3. Follow on-screen instructions to set both master and user passwords.

Note: The master and user hard disk passwords must be set at the same time.

Step 4. Select **Exit → Exit Saving Changes**.

If the hard disk password is set, you must provide the correct password to start the operating system.

Change or remove hard disk password

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Security**.

Step 3. Change or remove the hard disk password.

To change or remove master password, select **Change Master Password** and press enter.

Note: If you remove the master hard disk password, the user hard disk password is also removed.

To change user password, select **Change User Password** and press enter.

Note: The user hard disk password cannot be removed separately.

Step 4. Select **Exit → Exit Saving Changes**.

Change settings in UEFI/BIOS setup utility

This section introduces what is UEFI/BIOS and the operations you can perform in its setup utility.

What is UEFI/BIOS setup utility

UEFI/BIOS is the first program that runs when a computer starts. UEFI/BIOS initializes hardware components and loads the operating system and other programs. Your computer may include a setup program (setup utility) with which you can change certain UEFI/BIOS settings.

Open the UEFI/BIOS setup utility

Step 1. Turn on or restart the computer.

Step 2. Press F2 repeatedly until the Lenovo logo appears.

Note: For computers with hotkey mode enabled, press fn + F2.

Select boot devices

Normally, the computer starts to a boot manager loaded from the secondary storage device of the computer. Occasionally, you may need to start the computer to a program or boot manager loaded from another device or a network location. After the system firmware initializes all devices, you can press an interruption key to display the boot menu and select a desired boot device.

Step 1. Turn on or restart the computer.

Step 2. Press F12.

Step 3. From the boot device menu, select a boot device to start the computer.

You can make a permanent change on boot devices in the UEFI/BIOS setup utility. Select the **Boot** menu; in the **EFI** section, select the desired boot device and move it to the top of the device list. Save changes and exit the setup utility for the change to take effect.

Change hotkey mode

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Configuration** → **Hotkey Mode** and press enter.

Step 3. Change the setting to **Disabled** or **Enabled**.

Step 4. Select **Exit** → **Exit Saving Changes**.

Enable or disable always-on

For some Lenovo computers with always-on connectors, the always-on function can be enabled or disabled in the UEFI/BIOS setup utility.

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Configuration** → **Always On USB** and press enter.

Step 3. Change the setting to **Disabled** or **Enabled**.

Step 4. Select **Exit** → **Exit Saving Changes**.

Enable or disable Flip to Start

When Flip to Start is enabled, you can turn on the computer by flipping open the screen.

Step 1. Open the UEFI/BIOS setup utility.

Step 2. Select **Configuration**.

Step 3. Change the setting for **Flip to Start**.

Note: You may also set Flip to Start in Lenovo Vantage or Lenovo PC Manager.

Chapter 4. Accessories

Lenovo Yoga Pen Gen 2

Depending on the model, your PC may come with a Lenovo Yoga Pen Gen 2 (hereinafter referred to as “the pen” in this Guide). The pen offers a more precise and effortless way for you to write and sketch on a pen-enabled touchscreen or haptic touchpad (depending on your PC’ s configuration).

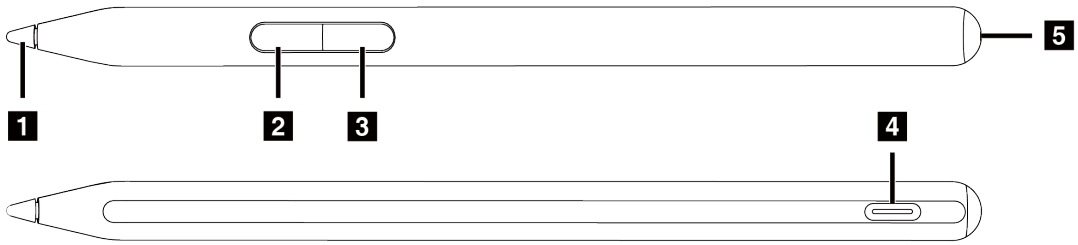


Figure 15. Overview of the pen

Item	Description
1. Pen tip	Write or sketch on a pen-enabled touchscreen or haptic touchpad. **Notes:** • Apply an appropriate amount of pressure when writing or sketching. • Not all touchscreens and touchpads are pen-enabled.
2. Bottom Barrel Button*	To erase text or drawings, hold the button to erase the object in supported apps.
3. Top Barrel Button*	To right-click, hold the button and tap the touchscreen or haptic touchpad in supported apps.
4. USB Type-C connector	Charge the pen using a USB Type-C cable. **Notes:** • The pen battery is set to shipping mode at the factory to prevent over-discharge during transit. Connect the pen to a power source to deactivate its shipping mode before using it for the first time. • Do not use the pen while charging, as it may cause damage to the pen's functions.
5. Power status LED	• Blinking amber: The battery level is low. • Solid amber: The pen is charging. • Solid white: The pen has been fully charged.

* The default function of each button may vary in different apps.

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Pen settings

You can view the pen status and configure pen settings in the Lenovo Pen Settings app.

To open this app, type `Lenovo Pen Settings` in the Windows search box, and then select the matched result.

From Lenovo Pen Settings, you can configure the following settings:

- View the battery status of the pen
- Change the functions of the pen buttons
- Enable or disable hovering click
- Set one pen button as the radial menu for quick access
- Make other software adjustments such as pen tip sensitivity

Notes:

- If Lenovo Pen Settings is not installed on your PC, download and install the latest WinTab driver from https://support.lenovo.com or from Microsoft Store.
- Additionally, you can configure pen settings under Pen & Windows Ink in Windows Settings.

Pen storage

The pen is designed to work closely with your PC. When not in use, it can be magnetically attached to the upper cover of your PC or placed in the pen case (for selected models), which can also be magnetically attached to the upper cover of your PC.

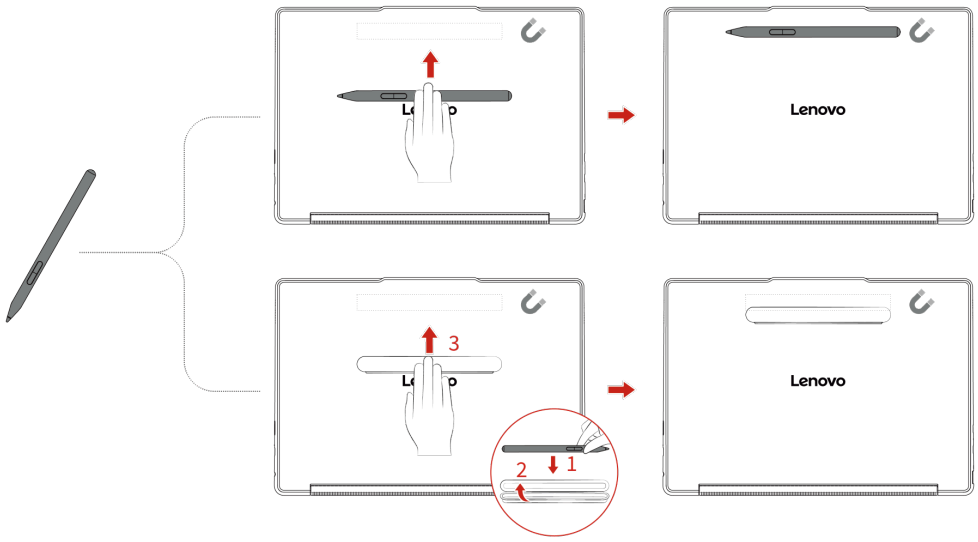

Figure 16. Pen attachment to the upper cover of the PC

Notes:

- You can store the pen wherever you prefer. However, to prevent magnetic interference that may cause the pen to respond slowly or become temporarily unresponsive, do not attach the pen or pen case to other metal surfaces.
- The illustration above is intended to demonstrate pen attachment methods. The PC depicted may differ from your actual device.

Choking hazard warning

DANGER

CHOKING HARZARD—The pen contains a small component (the tip). Keep the pen out of reach of children under three years old and individuals who have a tendency to place inedible objects in their mouths.

Lenovo TWS YOGA PC Edition

If you purchased the Lenovo TWS YOGA PC Edition earbuds when placing your order, the earbuds can integrate with your Yoga PC to provide an effortless audio experience.

After establishing a Bluetooth connection between the earbuds and your PC, you can view the status of your earbuds and customize the settings in Lenovo Vantage or Lenovo PC Manager.

To purchase the Lenovo TWS YOGA PC Edition earbuds separately, go to https://www.lenovo.com/accessories.

Chapter 5. Help and support

Frequently asked questions

What should I do if my PC won't start

Try any of the following solutions to resolve the issue.

- Disconnect all external devices, including the USB drive, portable hard disk, printer, docking station, and even the mouse and keyboard, because a malfunctioning external device may prevent the PC from starting up.
- Change a compliant power adapter to connect your PC to a working electrical outlet.
- Use the Windows startup repair tool if you can still see the Windows logo.
  1. Start your PC and wait for the Windows logo (or other logos) to appear.
  2. As soon as the logo appears, press and hold the power button until the PC shuts down.
  3. Turn your PC on again and repeat the previous step.
  4. Turn your PC on again. Windows should display the **Automatic Repair** screen.
  5. Select **Advanced options → Startup Repair**.
- Use a restore point recorded on your PC or use a recovery drive to restore Windows.

What should I do if my PC gets stuck in sleep or hibernate mode

Try any of the following solutions to resolve the issue.

- Reset your graphics driver by pressing Windows logo key + Ctrl + Shift + B.
- Restart your PC.
  1. Press and hold the power button until your PC shuts down completely.
  2. Wait about 15 seconds.
  3. Press the power button to start your PC.
- Identify the root cause of the problem after restarting your PC.
  - Allow your desired mouse to wake up your PC.
    1. Type `device manager` in the Windows search box and then press enter.
    2. Under **Mice and other pointing devices**, select your desired mouse.
    3. Under **Power Management**, check **Allow this device to wake the computer**.
    4. Select **OK**.
  - Disable fast startup because it may conflict with sleep or hibernate mode.
    1. Type `control panel` in the Windows search box and then press enter.
    2. Select **Hardware and Sound → Power Options → Choose what the power button does → Change settings that are currently unavailable**.
    3. Uncheck **Turn on fast startup (recommended)**.
    4. Select **Save changes**.
  - Disable wake timers because they may cause system instability or a black screen.
    1. Type `control panel` in the Windows search box and then press enter.

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2. Select **Hardware and Sound** → **Power Options** → **Change when the computer sleeps** → **Change advanced power settings**.
3. Select **Sleep** → **Allow wake timers**.
4. Next to **On battery** and **Plugged in**, disable wake timers.
5. Select **Apply** → **OK**.

Why does my computer start automatically when I open the lid

Your computer may have Flip to Start enabled. Many Lenovo notebook computers include a sensor that can detect the angle at which the lid is opened. When you open the lid, the sensor can detect this behavior. If Flip to Start is enabled, the computer will respond by starting up automatically.

If you don't like this feature, you can disable it. Flip to Start can be enabled or disabled in the setup utility program for the PC's firmware or the Lenovo Vantage app.

What should I do if my PC is plugged in but not charging

Try any of the following solutions to resolve the issue.

- Make sure the power adapter is plugged in securely to both the wall outlet and your PC.
- Make sure the power adapter and the connector are not damaged. Plug the power adapter into a different wall outlet.
- Ensure that you use the power adapter with proper wattage. Low-wattage power adapters might cause a battery charging problem.
- Restart your PC.
- Roll back the battery driver.
  1. Type `device manager` in the Windows search box and then press enter.
  2. Under **Batteries**, select **Microsoft AC Adapter** or **Microsoft ACPI-Compliant Control Method Battery**.
  3. Select the **Driver** tab and then select **Roll Back Driver**.
  4. Select **Yes** to roll back your battery driver and restart your PC.

     Note: If the **Roll Back Driver** option is unavailable, Windows does not have a previous driver to roll back to. In this scenario, you can try updating or uninstalling the battery driver in the **Driver** tab.
- Check the battery charging mode in Lenovo Vantage or Legion Space. In certain modes, charging will stop when the battery reaches a specific threshold to extend battery life.
- Update the firmware setup utility in Lenovo Vantage or Legion Space.

What should I do if the battery drains fast

Try any of the following solutions to resolve the issue.

- Avoid your PC in high heat or freezing cold because extreme temperatures affect battery performance.
- Disconnect all unnecessary external devices.
- Restrict background activities of high-power-consuming apps.
  1. Select **Settings** → **System** → **Power & battery** → **Battery usage**.
  2. Under **Battery usage per app**, you can check the high-power-consuming apps. Then limit the background activity of a desired app by selecting **More options** ••• → **Manage background activity**.
  3. Under **Background app permissions**, select **Power optimized (recommended)** or **Never** to manage the background activity for the app.

- Disable all unnecessary startup apps.
  1. Select **Settings → Apps → Startup**.
  2. Disable all unnecessary startup apps.
- Adjust Power & battery settings.
  1. Select **Settings → System → Power & battery**.
  2. In **Screen, sleep and hibernate timeouts → On battery**, set the **Turn my screen off after** and **Make my device sleep after** timeouts shorter.
  3. In **Power Mode → On battery**, select **Best Power Efficiency**.
- Decrease the screen brightness using F5 (or fn + F5) or in **Settings → System → Display → Brightness**.
- Decrease or turn off the keyboard backlight using fn + Space or fn + down arrow key.

How to fix blue screen errors

1. Restart your PC.
2. Type `get help` in the Windows search box and then press enter.
3. In the search box of the Get Help app, type `troubleshoot BSOD error`.
4. Follow the guided walkthrough.

Why does my screen brightness change constantly

Your computer may include an ambient light sensor and the adaptive brightness feature is enabled. The light sensor can detect the intensity of the surrounding light. Using data provided by the sensor, the operating system can dynamically adjust the screen brightness.

The adaptive brightness feature of the operating system can be disabled. For Windows operating systems, adaptive brightness settings are usually found in **Settings → System → Display**.

What should I do if my screen flickers

Try any of the following solutions to resolve the issue.

- Reset your graphics driver by pressing Windows logo key + Ctrl + Shift + B.
- Restart your PC.
- Check whether Task Manager flickers by pressing Ctrl + Alt + Delete or Ctrl + Shift + Esc.
  - If Task Manager also flickers, roll back your display driver.
    1. Type `device manager` in the Windows search box and then press enter.
    2. Under **Display adapters**, select a display adapter.
    3. Select the **Driver** tab and then select **Roll Back Driver**.
    4. Select **Yes** to roll back your display driver and restart your PC.

       Note: If the **Roll Back Driver** option is unavailable, Windows does not have a previous driver to roll back to. In this scenario, you can try updating or uninstalling your display driver in the **Driver** tab.
  - If Task Manager does not flicker, update or uninstall incompatible apps that are probably causing the problem.
    1. Keep all apps updated from the Microsoft Store or the manufacturer's site.
    2. Check whether the screen flickers in a specific app. If yes, uninstall the app.

Why can't I adjust the display brightness

If you are unable to adjust the display brightness, it may be due to adaptive brightness being enabled or an outdated display driver. You can try the following solutions to troubleshoot and fix the issue:

- Disable adaptive brightness:
  1. Go to **Start** → **Settings** → **System** → **Display**.
  2. Under **Brightness**, select the switch for **Change brightness automatically when lighting changes** to turn it off.
  3. Under **Brightness**, set the **Change brightness based on content** option to **Off**.
- Update the display driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select the arrow icon > next to **Display adapters** to expand the section.
  3. Right-click your display adapter, select **Update driver**, and follow the on-screen instructions.

What should I do if I spill liquid on the computer

1. Carefully unplug the ac power adapter and turn off the computer immediately. The more quickly you stop the current from passing through the computer the more likely you will reduce damage from short circuits.

   Attention: Although you might lose some data or work by turning off the computer immediately, leaving the computer on might make your computer unusable.
2. Wait until you are certain that all the liquid is dry before turning on your computer.

   CAUTION:
   Do not try to drain out the liquid by turning over the computer. If your computer has keyboard drainage holes on the bottom, the liquid will be drained out through the holes.

What should I do if my computer stops responding

Press and hold the power button until the computer turns off. Then restart the computer.

What should I do if my computer responds slowly

Try the following solutions to troubleshoot and fix the problem:

- Restart your computer.
- Delete temporary files and free up more drive space on your computer. For details, go to https://support.microsoft.com/disk_cleanup.
- Remove unnecessary programs from the startup programs:
  1. Open the **Start** menu, and then select **Settings** → **Apps** → **Startup**.
  2. In the **Startup** section, turn off the switch of programs that are not necessary to start automatically when you log in to Windows.
- Uninstall unnecessary or unused software.
- Scan for viruses and malware using the anti-virus software that is installed on your computer.
- Update the Windows operating system.

  Get the latest updates from the Windows Update. For details, go to https://support.microsoft.com/windows_update.
- Recover your Windows operating system.

Depending on your specific situation, you can choose from different recovery options. For details, go to https://support.microsoft.com/windows_recovery.

- Repair missing or corrupted system files using the System File Checker tool. For details, go to https://support.microsoft.com/system_file_checker.

What should I do if my camera can't be launched or found

Try the following solutions to troubleshoot and fix the issue:

- Ensure that your camera is not disconnected or covered:
  - If you are using an external camera, ensure that you have connected it to a working USB connector on your computer.
  - If you are using an integrated camera, slide the camera shutter or camera switch to the on position.
- If you are using an integrated camera, it might be disabled. Go to **Start** menu, and select **Settings** → **Bluetooth & devices** → **Camera** to enable the integrated camera.
- The apps you are using might not have access to your camera. To authorize access to your camera:
  1. Open the **Start** menu, and select **Settings** → **Privacy & security** → **Camera**.
  2. Turn on **Camera access** switch and **Let apps access your camera** switch.
- Your antivirus software settings might block access to your camera. Go to your antivirus software settings and unblock the access.
- Your camera driver might be outdated. To update the camera driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select **Device Manager** from the list of results. The Device Manager window opens.
  3. Select arrow icon > next to **Camera** to expand the section.
  4. Right-click the camera that you would like to update.
  5. Select **Update driver** and follow the on-screen instructions.
- Run the automated camera troubleshooter in the Get Help app:
  1. Open the **Start** menu, and select **Settings** → **Privacy & security** → **Camera**.
  2. Scroll down to the bottom. Select **Get help** and follow the on-screen instructions.

What should I do if the audio does not work

If you encounter any audio problems, such as no audio or malfunctioning audio, try the following solutions to troubleshoot and fix the issue:

- Go to **Start** → **Settings** → **System** → **Sound** to verify that the sound output or input devices are selected correctly, and the volume is properly set.
- Run the audio troubleshooter:
  1. Go to **Start** → **Settings** → **System** → **Sound**.
  2. Under **Advanced**, find **Troubleshoot common sound problems**, select **Output devices** or **Input devices**, and follow the on-screen instructions to troubleshoot and fix the problem.

For more solutions to audio problems, go to https://support.lenovo.com/solutions/ht501860.

What should I do if my keyboard does not work

If your keyboard does not work or types wrong characters, try the following solutions to troubleshoot and fix the issue:

1. Ensure that the keyboard is well connected.

- If you are using a wired keyboard, check if it is connected to your computer correctly or try to connect the keyboard to another compatible connector on your computer.
- If you are using a wireless keyboard, ensure that your keyboard is powered on. Check if the dongle is connected to your computer correctly or the Bluetooth connection with your computer is established.

2. Ensure that the keyboard layout settings are correct. Take the following steps:
   a. Go to **Settings** → **Time & language** → **Language & region**.
   b. Under **Preferred languages**, click on the three horizontal dots next to your primary language preference and select **Language options**.
   c. Under **Installed keyboards**, check the keyboard layout and add the corresponding keyboard if you're not using the right one.
3. Ensure that the keyboard is in good status. Take the following steps:
   a. Type **device manager** in the Windows search box and then press enter.
   b. Click **Device Manager** from the list of results. The Device Manager window opens.
   c. Click arrow icon > next to **Keyboard** to expand the section.
   d. Double-click the keyboard that is not working and check the status.
   e. If it is not working properly, select **Driver** from the tabs on the top and click **Uninstall device** to uninstall the device.
   f. Apply Windows Update to install the latest driver automatically.
4. Ensure that the sticky keys and filter keys are disabled. Take the following steps:
   a. Open the **Start** menu, and click **Settings** → **Accessibility** → **Keyboard**.
   b. Disable **Sticky keys** switch and **Filter keys** switch.
5. Restart your computer.

What should I do if my keyboard types wrong characters

- Ensure that the keyboard layout settings are correct. Take the following steps:
  1. Go to **Settings** → **Time & language** → **Language & region**.
  2. Under **Preferred languages**, select the three horizontal dots next to your primary language preference and select **Language options**.
  3. Under **Installed keyboards**, check the keyboard layout and add the corresponding keyboard if you're not using the right one.
- Sometimes the keyboard types wrong characters because you may have enabled the feature of auto-correcting misspelled words. Take the following steps to disable this feature:
  1. Go to **Settings** → **Time & language** → **Typing**.
  2. Select the switch for **Autocorrect misspelled words** to turn it off.
- Ensure that the keyboard driver is in good status. Take the following steps:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select **Device Manager** from the list of results. The Device Manager window opens.
  3. Select arrow icon > next to **Keyboard** to expand the section.
  4. Double-click the keyboard that is not working and check the status.
  5. If it is not working properly, select **Driver** from the tabs on the top and select **Uninstall device** to uninstall the device.
  6. Apply Windows Update to install the latest driver automatically.

What should I do if my keyboard backlight does not work

If your keyboard backlight does not work, try the following solutions to troubleshoot and fix the issue:

1. Adjust the keyboard backlight by pressing the key combination fn + Space.
2. Open the firmware setup utility and press the key combination fn + Space to check if the keyboard backlight works. If the backlight works in the firmware setup utility, update the UEFI/BIOS to the lastest version.
3. Update the keyboard driver:
   a. Type **Device Manager** in the Windows search box and then press enter.
   b. Click the arrow icon next to **Keyboards** to expand the section.
   c. Right-click the keyboard you would like to update.
   d. Select **Update driver** and follow the on-screen instructions.

What should I do if my touchpad or trackpad does not respond

If your touchpad does not respond, it might be because you have disabled the touchpad or your touchpad driver is out-of-date or malfunctioning. To solve the problem, you can try the following solutions.

- Enable the touchpad:
  1. Go to **Start** → **Settings** → **Bluetooth & devices** → **Touchpad**.
  2. Turn on the **Touchpad** toggle.

     Note: Alternatively, you can also press the touchpad hotkey or the key combination fn + M to enable or disable the touchpad.
- Update the touchpad driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select the arrow icon > next to **Human Interface Devices** to expand the section.
  3. Right-click the touchpad, select **Update driver**, and follow the on-screen instructions.
- If a touchpad problem occurs after a recent driver update, follow the instructions below to roll back to the previously installed driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select the arrow icon > next to **Human Interface Devices** to expand the section.
  3. Right-click the touchpad, and select **Properties**.
  4. Under **Driver**, select **Roll Back Driver** and follow the on-screen instructions.

What should I do if my touchpad or trackpad responds slowly

If your touchpad is not responding as quickly or accurately as you expect, you can try the following solutions.

- Ensure the touchpad surface is clean, dry, and free from dirt or oils. Gently clean it with a soft, lint-free cloth.
- Disconnect any external mouse, keyboard or other USB devices. A faulty peripheral can sometimes cause cursor lag.
- Go to **Start** → **Settings** → **Bluetooth & devices** → **Touchpad** and then adjust the cursor speed.
- Update the touchpad driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select the arrow icon > next to **Human Interface Devices** to expand the section.

3. Right-click **HID-compliant touch pad**, select **Update driver**, and follow the on-screen instructions.

What should I do if my fan makes unusual noise

If your fan makes unusual noise, you can try the following solutions.

- Terminate power-consuming applications or processes that are not in use to reduce fan noise:
  1. Type `Task Manager` in the Windows search box and press enter.
  2. Terminate power-consuming applications or processes that are not in use.
- Adjust your computer operation mode in the pre-installed app Lenovo Vantage or Lenovo PC Manager or Lenovo Baiying or Legion Space. As a shortcut, you can also use the key combination fn + Q. For details, see "System operation modes" in this *User Guide*.
- Update the operating system or device drivers to the latest version.

I pressed the Copilot key on my keyboard, but neither Copilot in Windows nor Windows Search opened. What could be the potential cause?

Your Windows operating system version is not up to date and does not include the necessary software components. Update your Windows operating system to version 23H2 or later using Windows Update and then try again.

Note: The Version 23H2 update may not be immediately available for your PC. You may need to periodically open Windows Update and manually check for updates to install the 23H2 update when it becomes available for your PC.

What should I do if I cannot connect to the network

If you're unable to access email, browse the web, or stream music, it's likely you're not connected to your network and can't access the internet. To solve the problem, you can try the following solutions.

- Check your network connection status:
  1. Select the quick setting area on the right side of the side bar.
  2. Make sure that Wi-Fi is turned on.
  3. Check if your network name shows **Connected** below it. If it displays a status other than **Connected**, select a Wi-Fi network you recognize from the list of available networks. Then, click on the network and attempt to connect.
- Check Airplane mode:
  1. Select **Start** → **Settings** → **Network & Internet** → **Airplane mode**.
  2. Ensure Airplane mode is turned off.
- Run automated diagnostics process:
  1. Right-click on the network icon on the right side of the task bar.
  2. Select **Diagnose network problems** and then follow the on-screen instructions.
- Forget and reconnect to the Wi-Fi network:
  1. Select **Start** → **Settings** → **Network & Internet** → **Wi-Fi** → **Manage known networks**.
  2. Select your Wi-Fi network and then select **Forget**.
  3. Reconnect to the network by selecting it and entering the password.

- Restart your modem and wireless router.

What should I do if I cannot connect to Bluetooth

If you cannot connect to Bluetooth, try the following solutions one by one.

- Ensure Bluetooth is supported and enabled on both your computer and your Bluetooth device. To turn on Bluetooth on your computer, take the following steps:

  1. Select the quick settings area on the right side of the taskbar.
  2. In the Bluetooth quick setting, ensure that Bluetooth is turned on. If not, select the Bluetooth icon to turn it on.
- Restart your Bluetooth device.
- Ensure that your Bluetooth device is charged or has enough power.
- Ensure that your Bluetooth device is placed within the required Bluetooth connection distance range of your computer.
- Ensure that airplane mode is turned off on your computer. Take the following steps:

  1. Select the quick settings area on the right side of the taskbar.
  2. In the Airplane mode quick setting, ensure that Airplane mode is turned off. If not, select the Airplane mode icon to turn it off.
- Ensure that your Bluetooth device is not too close to other USB devices that are connected to your computer. Unshielded USB devices might interfere with Bluetooth connections.
- Remove your Bluetooth device, and then add it again:
  1. Select **Start** → **Settings** → **Bluetooth & devices** → **Devices**.
  2. Select **More options** of the Bluetooth device you are having the problem with.
  3. Select **Remove device** to remove the Bluetooth device.
  4. Select the quick settings area on the right side of the taskbar.

     Note: Ensure that the Bluetooth on both your computer and the Bluetooth device is turned on. Ensure that the device is discoverable.
  5. Select **Manage Bluetooth devices** (>) on the Bluetooth quick setting to expand the section.
  6. Select the device when it is displayed on the **New devices** list, and then follow the on-screen instructions.
- Run the Bluetooth troubleshooter:
  1. Select **Start** → **Settings** → **System** → **Troubleshoot** → **Other troubleshooters**.
  2. Locate the Bluetooth section, select **Run** and then follow the on-screen instructions.
- Uninstall the driver of the Bluetooth adapter. Windows will automatically install the latest driver.
  1. Type `Device Manager` in the Windows search box.
  2. Select **Device Manager** from the list of results. The Device Manager window opens.
  3. Select the arrow icon > next to **Bluetooth** to expand the section.
  4. Right-click the Bluetooth device you are having problem with, and then select **Uninstall device**.
  5. Confirm that you want to uninstall this device from your system in the Uninstall Device window, and then select **Uninstall**.

6. After the driver is uninstalled, restart your computer. Windows will automatically install the latest driver.
7. If Windows does not reinstall the driver automatically, open device manager and select **Scan for hardware changes** on the tool bar (the magnifying glass icon).

How to reset my Windows password

If you have forgotten the password for your Windows account, you can try the following solutions.

- If you sign in to Windows with an email address, you have a Microsoft Account. You can reset your password online:
  1. Go to the Microsoft password reset page from any other device.
  2. Enter your Microsoft email address and follow the on-screen instructions.
  3. You will be asked to verify your identity using a security code sent to your alternate email address or phone number.
  4. Once reset, use your new password to sign in to your laptop.

     Note: An internet connection is required on your laptop for this to work.
- If you sign in with a username that does not use an email, you have a local account. Do the following to reset your password:
  1. Use a password reset hint:

     On the Windows sign-in screen, select **Sign-in options** and then enter your password. If you see a **Password hint** displayed below the password field, it may help you remember your password.

     Note: This feature is only available if you set up the hint in advance. You can see the option to set up a password hint when you create a local account password.
  2. Use a previously created password reset disk:

     If you have created a password reset disk, you can connect it to a USB-compatible connector on your computer and then follow the on-screen instructions to reset your password.

Where can I get the latest device drivers and firmware

- Lenovo Vantage or Lenovo PC Manager
- Lenovo Support Web site at https://support.lenovo.com

How do I partition my storage drive

Refer to https://support.lenovo.com/solutions/ht503851.

What should I do if my fingerprint can’t be recognized

If your computer comes with a fingerprint reader and it fails to recognize your enrolled fingerprint, please try the following solutions to troubleshoot and fix the issue:

- Clean the fingerprint reader with a soft microfiber cloth and ensure the fingerprint reader is completely dry before you attempt to use it again.
- Remove your fingerprint and enroll it again:
  1. Select **Start → Settings → Accounts → Sign-in options → Fingerprint recognition (Windows Hello)**.
  2. Select **Remove** to remove the enrolled fingerprint.
  3. Enroll the fingerprint again.

- Update the fingerprint driver:
  1. Type `Device Manager` in the Windows search box and then press enter.
  2. Select the arrow icon > next to **Biometric devices** to expand the section.
  3. Right-click the fingerprint driver, click **Update driver**, and follow the on-screen instructions.

Why is my new pen not working?

Your pen battery is set to shipping mode at the factory to prevent over-discharge during transit. Before using the pen for the first time, connect it to a power source using a USB Type-C cable to deactivate its shipping mode.

How do I pair my pen with the PC?

There is no need to pair the pen with your PC. Your pen is designed to enhance your PC's user experience and will work immediately after its shipping mode is deactivated.

Where can I check the battery level of my pen?

- Check the pen battery status from the Lenovo Pen Settings app.
  1. Type `Lenovo Pen Settings` in the Windows search box, and then select the matched result to open the Lenovo Pen Settings app.
  2. Check the battery level of the pen in this app.
- View the battery level in the lower right corner of your PC screen.

Note: To always display the pen icon and its battery status in the lower right corner, you may need to adjust the settings in the Lenovo Pen Settings app.

Which apps work best with my pen?

Your pen works well with all apps that support handwriting and sketching. Additionally, you can explore some system-recommended apps for use with your pen. You can click the pen icon in the lower-right corner of your PC screen to view system-recommended apps.

Why does my pen respond slowly after I take it out from the pen case?

If the pen’s battery is not low, the case may have been attached to a metal surface other than your PC’s upper cover. Magnetic interference can cause the pen to respond slowly or become temporarily unresponsive.

To restore normal operation, leave the pen out of the case for a few minutes, or connect the pen to a power source.

What should I do if saying “Hey, Qira” does not elicit a response

Try any of the following solutions to resolve the issue.

- In Lenovo Qira window, go to **Settings → Launch Options**, and ensure the wake word feature is enabled.
- Ensure your microphone is working properly and not muted.
- Make sure the volume on your PC is turned up.
- Exit and restart Lenovo Qira.
- In Windows Settings, go to **Start → Settings → Privacy & security → Microphone** under **App permissions**, and check if Lenovo Qira is permitted to access the microphone.

- Confirm you are using the latest version of Lenovo Qira.
- Restart your PC.
- Ensure that no other apps are using the microphone at the same time, as this may prevent Lenovo Qira from responding.
- Navigate to **Settings** → **Feedback** for assistance within the Lenovo Qira app.

If the issue persists, consult Lenovo support resources or forums for further assistance.

What should I do with Lenovo Qira transcription or translation quality issues

Try any of the following solutions to resolve the issue.

- Ensure the audio input is clear. Background noise may affect the accuracy.
- Keep your PC stable during live interaction.
- Confirm you are using the latest version of Lenovo Qira.
- Navigate to **Settings** → **Feedback** for assistance within the Lenovo Qira app.

If the issue persists, consult Lenovo support resources or forums for further assistance.

Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Troubleshooting and frequently asked questions	• https://www.lenovo.com/tips • https://forums.lenovo.com
Accessibility information	https://www.lenovo.com/accessibility
Reset or restore Windows	• Use Lenovo recovery options. 1. Go to https://support.lenovo.com/HowToCreateLenovoRecovery. 2. Follow the on-screen instructions. • Use Windows recovery options. 1. Go to https://pcsupport.lenovo.com. 2. Detect your computer or manually select your computer model. 3. Click **Diagnostics** → **Operating System Diagnostics** and then follow the on-screen instructions.
Use Lenovo Vantage or Lenovo PC Manager to: • Download and install the latest drivers and firmware. • Configure hardware settings • Diagnose computer hardware problems. • Check the computer warranty status.	Use Windows Search.

Resources	How to access?
Product documentation: • *Generic Safety and Compliance Notices* • *Safety and Warranty Guide* • *Setup Guide* • This *User Guide* • *Regulatory Notice*	1. Go to https://support.lenovo.com. 2. Detect your computer or select computer model manually. 3. Select **Documentation** and filter out the documentation you want.
Lenovo Support Web site with the latest support information of the following: • Drivers and software • Diagnostic solutions • Product and service warranty • Product and parts details • Knowledge base and frequently asked questions	Visit https://support.lenovo.com
Windows help information	• Use **Get Help** or **Tips**. • Use Windows Search. • Microsoft support Web site: https://support.microsoft.com

Lenovo Limited Warranty

Lenovo PC products come with a limited warranty. The general terms and conditions, along with country- or region-specific warranty provisions, are detailed in the Lenovo Limited Warranty document. If you experience issues during the warranty period due to defects in materials or workmanship, you can contact Lenovo to receive warranty service, which is available through one of the following service types.

- Customer Replaceable Unit (CRU) Service
- On-site Service
- Courior or Depot Service
- Customer Carry-in Service
- Mail-in Service
- Customer Two-Way Mail-in Service

Note: Not all service types are available for every PC model and availability varies by geographic location.

Customer Replaceable Unit Service

Customer Replaceable Unit Service is a type of warranty service offered by Lenovo. One or more components of a Lenovo PC may be designated by Lenovo as Customer Replaceable Units (CRUs) based on their ease of replacement. During the warranty period, if a part designated by Lenovo as a Customer Replaceable Unit becomes defective, and if this service is available for your model and geographic location, the warranty service may be performed using this service type.

If you intend to install a CRU, Lenovo will ship the CRU to you. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the Lenovo Limited Warranty document.

A Lenovo computer may contain the following types of CRUs:

CRU type	Description
Self-service CRU	Parts that can be installed or replaced easily by customer themselves or by trained service technicians at an additional cost.
Optional-service CRU	Parts that can be installed or replaced by customers with a greater skill level. Trained service technicians can also provide service to install or replace the parts under the type of warranty designated for the customer's machine.

CRUs for your product model

The table below lists the CRUs and CRU types that are defined for your product model.

Note: Laws and regulations in certain countries or regions are enacted to protect customers' rights to independently service a product both during and after the warranty period. The designation of CRUs for your product model is intended solely for performing warranty service and does not affect customers' statutory rights. Parts not classified as CRUs are not eligible for CRU service but may still be replaceable by customers in accordance with applicable laws and regulations.

Part	Self-service CRU	Optional-service CRU
ac power adapter*	X	
Lenovo Yoga Pen Gen 2*	X	
Pen case*	X	

* for selected models

Notes:

- Some models come with a wall-mounted ac power adapter and does not include a power cord.
- CRU replacement instruction is provided in one or more of the following publications and are available from Lenovo at any time upon your request.

  the product *User Guide*

  the printed publications that came with the product
- Replacement of any parts not listed above, including the built-in rechargeable battery, should be done by a qualified repair technician or by ensuring that you carefully follow all instructions provided by Lenovo. You can also find Lenovo-authorized repair facilities by going to https://support.lenovo.com/partnerlocation for more information.

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Record product information and problem details before you contact Lenovo.

Product information	Problem symptoms and details
• Product name • Machine type and serial number	• What is the problem? Is it continuous or intermittent? • Any error message or error code? • What operating system are you using? Which version? • Which software applications were running at the time of the problem? • Can the problem be reproduced? If so, how?

Note: The product name and serial number can usually be found on the bottom of the computer, either printed on a label or etched on the cover.

Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to https://pcsupport.lenovo.com/supportphonelist.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Services available during the warranty period

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

Services not covered

- Replacement or use of parts not manufactured for or by Lenovo or nonwarranted parts
- Identification of software problem sources
- Configuration of UEFI/BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see “Warranty information” in the *Safety and Warranty Guide* that comes with your computer.

Purchase additional services

During and after the warranty period, you can purchase additional services from Lenovo at https://pcsupport.lenovo.com/warrantyupgrade.

Service availability and service name might vary by country or region.

Chapter 6. PC and accessibility

PCs are powerful general-purpose computing devices that many individuals rely on for accessing information, connecting with friends, pursuing education, conducting research, and completing work tasks. This reliance extends to individuals with vision, hearing, cognitive, or mobility impairments, as well as to those whose abilities may decline due to illness or aging.

This chapter explores the accessibility features available on your Lenovo PC, including both hardware components and those offered by the pre-installed operating system. By gaining a comprehensive understanding of the available accessibility features and how to activate and configure them, you can enhance your PC's usability for individuals with disabilities.

Accessibility features of the PC hardware

Lenovo PCs are designed with accessibility in mind. Throughout the design process, special considerations are prioritized for individuals with disabilities and best industry practices are implemented in hardware design.

USB connectors for connecting assistive technology devices

Several types of assistive technology devices are available on the market that can be connected to a PC to enhance its accessibility. For example, a refreshable braille display is an assistive technology device that enables individuals who are both deaf and blind to use a PC. When connected to a PC, a refreshable braille display can work in conjunction with a compatible screen reader to provide tactile output in braille characters. Blind individuals who have been trained to read braille can run their fingers over the display to comprehend the information presented on the PC.

Many assistive technology devices utilize USB technology for connectivity. Most Lenovo PCs are equipped with at least one USB connector that adheres to the relevant USB specifications and is backward compatible. A Lenovo PC may feature a USB Standard-A connector, a USB Type-C connector, or both. If the plug type of the assistive technology device does not match the USB connector on your PC, you can easily purchase and use a USB adapter to resolve the issue.

Keyboard accessibility

The keyboard serves as the primary input device for many PC users. Lenovo keyboards, whether integrated or supplied separately with the PC, are designed and manufactured with accessibility in mind. This section highlights the accessibility features of Lenovo keyboards that benefit all users, including those with disabilities.

keyboard layout

The alphabetic keys on a Lenovo keyboard are arranged in a QWERTY layout, which is standard for input devices featuring alphabetic keys. The F and J keys have bumps that make them tactilely distinguishable from other keys. This feature serves as an orientation aid for skilled typists, allowing them to rest their index fingers without looking at the keys. Some Lenovo keyboards include a separate numeric keypad. The numeric keys are organized in four rows and three columns, arranging in ascending order from left to right and bottom to top. Additionally, the 5 key features a bump to make it tactilely distinguishable.

Standard modifier keys

Lenovo keyboards are equipped with standard modifier keys for PCs, including:

the alt key

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the ctrl key

the shift key

the Windows logo key

These keys are extensively used as the modifier key for shortcuts by the operating system and other applications.

The tab key

The tab key is located in the leftmost column of the keyboard. For operating systems, applications, and web documents that are designed with accessibility in mind, users can press the tab key and alt + tab (in reverse order) to cycle through the interactive elements.

Hotkeys

Many Lenovo keyboards feature hotkeys in the top row, offering convenient access to frequently used settings.

The fn key and the fnlock

The fn key is a Lenovo-defined modifier key. It can be used with the top-row dual-function keys to switch their functionalities. It can also be used with several other keys to access Lenovo defined settings.

The fnlock is a switch that can be turned on and off by pressing fn + esc. Instead of holding down the fn key to switch the functionality of dual-functionkeys, you can turn on fnlock. This feature allows users to access both hotkey and function key functionalities without the need to press two keys simultaneously.

Keyboard backlight

Many Lenovo keyboards are equipped with backlights to help you use the keyboard in dark lighting conditions. The backlights can be controlled by pressing fn + Space.

Biometric devices

Some Lenovo PCs are equipped with biometric devices that facilitate easy and secure identity authentication. If your PC includes an IR LED and an IR camera, you can enable facial recognition in Windows 11. Additionally, you can use your fingerprint for authentication on PCs with a fingerprint reader. Biometric identity authentication can be particularly beneficial for users who find it difficult typing passwords.

Note: When biometric devices are used for device authentication, they are not the only available method for this purpose. If biometric authentication fails, you can use a password or PIN to sign in to Windows.

Accessibility features of Windows 11

An operating system is a crucial piece of software installed on a PC. It plays a vital role in the PC's basic functionality by providing a user interface, various tools for system management, and a foundation upon which additional specialized applications can be installed.

Microsoft's Windows 11 is a modern operating system that comes preinstalled on many Lenovo PCs. It offers a rich set of accessibility features designed for individuals with diverse disabilities. This section outlines the accessibility features available in Windows 11, explains how to activate them, and discusses the benefits they provide.

Notes: The following accessibility features of Windows have been tested and confirmed to deliver their essential functionalities on Lenovo PCs that come pre-installed with Windows 11.

- Narrator

- Magnifier

Configuring accessibility features in the Settings app

Windows 11 provides a centralized location within the Settings app for activating and configuring all accessibility features. You can access this section by selecting **Start → Settings → Accessibility**. Additionally, the keyboard shortcut Windows logo key + U provides quick access to this interface.

Narrator

Narrator is Windows 11's built-in screen-reading application. It can read screen content aloud to users and also accept input from the keyboard, enabling individuals with visual impairments to navigate effectively within Windows 11, use applications, and browse the web.

Start and stop Narrator

You can start and stop Narrator by selecting the toggle button for Narrator in the centralized Accessibility section of the Settings app. Additionally, the keyboard shortcut Windows logo key + ctrl + enter provides quick access to both the start and stop functions.

Customize Narrator

Narrator offers a variety of controls that allow you to customize it to suit your preferences. For example, you can install additional text-to-speech voices and select your preferred voice for Narrator. You also have the option to adjust the verbosity level to choose the type of content to be read. All Narrator settings are conveniently located in the centralized Accessibility section of the Settings app. Additionally, the keyboard shortcut Windows logo key + ctrl + N offers quick access to these settings.

Adjusting text sizes, applying a high-contrast theme, and using Magnifier

For individuals who find it difficult to see text clearly on the screen, Windows offers the options of adjusting text sizes, applying a high-contrast theme, and using Magnifier.

Adjust text sizes

If you find the text on the screen is too small to read, you can scale up the size of text displayed by Windows and other applications.

Step 1. Select **Start → Settings → Accessibility → Text size**.

Step 2. Use the slider and the preview pane to select a size that fits your need and then select **Apply**.

Apply a high-contrast theme

For individuals with low vision, Windows 11 offers contrast themes that enhance text readability by using a background color that sharply contrasts with the text.

Step 1. Select **Start → Settings → Accessibility → Contrast themes**.

Step 2. In the dropdown list for **Contrast themes**, select one option and then select **Apply**.

To exit a contrast theme, select **None** from the dropdown list. The keyboard shortcut for turning on and off contrast theme is left alt + left shift + prt sc.

Enable Magnifier

You can enable Windows 11 Magnifier to enlarge specific areas or the entire screen, making text and images easier to see.

Step 1. Select **Start → Settings → Accessibility → Magnifier**.

Step 2. Select the toggle to enable or disable Magnifier.

The keyboard shortcuts for enabling and disabling Magnifier are Windows logo key + Plus sign (+) and Windows logo key + esc, respectively. When Magnifier is enabled, you can use Windows logo key + plus sign (+) and minus sign (-) to zoom in and zoom out.

Sticky Keys

Microsoft Windows offers numerous keyboard shortcuts that require users to hold down a modifier key (such as shift, ctrl, alt, or the Windows logo key) before pressing one or more additional keys. While these shortcuts provide significant convenience for many users, they can pose accessibility challenges for individuals who have difficulty holding down multiple keys at the same time.

Sticky Keys is an accessibility feature in Windows that, when enabled, allows users to press keys in sequence to activate shortcut functions. For example, instead of holding down the ctrl key and the C key simultaneously, users can press each key individually to copy text to the clipboard.

To enable Sticky Keys, press the shift key five times in quick succession. When the confirmation dialog box appears, select **Yes** to disable Sticky Keys, press the shift key five times again and choose **No** when prompted.

Accessible user documentation

Documentation containing instructions for the use of the product, including its accessibility features, is available in accessible formats (such as HTML and PDF) on the Lenovo Support Website. When creating documentation, a series of industry standards and best practices are followed to ensure that the content is useful to as broad an audience as possible. Additionally, automated testing tools are employed to identify issues that may hinder the accessibility of information. These issues are addressed to the extent permitted by commonly available technologies.

Accessibility features of user documentation

By adhering to industry standards and best practices, Lenovo documentation offers numerous features that facilitate the perception and understanding of the content. Additionally, several of these features are specifically designed to ensure that users of assistive technology devices can access information comparable to that available to those who do not rely on such devices.

Perceivable content

Text content is presented using popular and easy-to-read fonts. Text colors are in high contrast with the background. Non-text elements, such as graphics and videos that convey important information, are accompanied by alternative text descriptions. Users with visual impairments can utilize screen readers to access information comparable to that available to sighted users.

Understandable content

The documentation is presented visually in a well-structured and simple layout. It also includes hidden tags or other markup information that store the content's structure, which can be utilized programmatically by assistive technologies to convey this structure to users.

Operable content

Documentation includes industry-standard tags for sectioning and interactive elements, such as titles, headings, various structural components, links, buttons, and input fields. Screen reader users can utilize standard modifier keys on the keyboard to effectively navigate and interact with the documentation.

Testing documentation accessibility

Before being officially released, Lenovo documentation undergoes testing with automated tools to evaluate its accessibility. HTML documents are assessed for compliance with the success criteria outlined in the *Web Content Accessibility Guidelines* (WCAG), a widely accepted set of standards designed to enhance web document accessibility. PDF documents are evaluated for accessibility using the accessibility checker in Adobe Acrobat for the same purpose. Automated testing tools help identify elements within a document that may present challenges when rendered by screen readers and other assistive technology devices. Accessibility issues identified by these automated tools are subsequently analyzed manually and corrected as needed.

Appendix A. Important notice for Quebec consumers

In regard to section 79.18 of Quebec's Regulation respecting the application of the Consumer Protection Act, Lenovo in no way guarantees the availability of (a) replacement parts; (b) repair services; and (c) information necessary to maintain or repair the goods. For up-to-date information on the technical support and parts available for your purchase, please consult https://support.lenovo.com/ca/en.

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